

# Bank of Georgia Q3 2013 and 9M 2013 Results Presentation

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# The leading bank in Georgia

- **Leading market position:** No. 1 bank in Georgia by assets (34.1%), loans (33.8%), deposits (30.4%) and equity (35.5%)<sup>1</sup>
- Underpenetrated market with stable growth perspectives: Real GDP growth for 2004-2012 of 6.1% CAGR. IMF estimates 2.5% real GDP growth for 2013. Gross loans/GDP grew from 9.6% to 33.7% from 2004-2012, still below regional average; Total deposits/GDP grew from 10.0% to 31.4% over the period
- Strong brand name recognition and retail banking franchise:
  Offers the broadest range of financial products to the retail market through a branch network of 199 branches, 486 ATMs and 893
  Express pay terminals to more than one million customers as of 30 September 2013
- ▼ The only Georgian company with credit ratings from all three global rating agencies: S&P: 'BB-', Moody's: 'B1/Ba3' (foreign and local currency), Fitch Ratings: 'BB-'; outlooks are 'Stable'
- High standards of transparency and governance: First and still the only entity from Georgia to list on the London Stock Exchange since 2006 (in the form of GDRs since 2006 and premium listing since February 2012)
- Only private entity to issue Eurobonds from the Caucasus: In November 2013 issued US\$150 mln Eurobonds, which were consolidated forming a single series with the US\$250 mln Eurobonds issued in July 2012. The bonds are currently trading at a historical low yield of c.6%

# Sustainable growth combined with strong capital, liquidity and strong profitability

					Change
US\$ mln <sup>2</sup>	9M 2013	2012	2011	2010	2012/2011
Total assets	3,577.5	3,413.8	2,793.1	2,259.1	22.2%
Loans to customers, net	1,972.8	1,866.6	1,566.4	1,334.7	19.2%
Customer funds <sup>3</sup>	1,719.8	1,625.5	1,637.6	1,143.0	-0.7%
Total equity	703.5	639.5	486.5	391.1	31.5%
Revenue <sup>4</sup>	240.9	299.0	244.7	194.6	22.2%
Profit	92.3	108.4	81.2	46.6	33.4%

# Experienced management with deep understanding of local market and a strong track record:

	30 Sep 2013	30 Sep 2004	Change
Market capitalisation (US\$ mln)	1,331.5*	20.7	64.3x
Total assets (US\$ mln)	3,577.5	151.8	23.0x
Market share by total assets	34%	18%	16ppts

\*Market capitalisation for Bank of Georgia Holdings PLC, the Bank's holding company, as of 17 January 2014, GBP/USD exchange rate of 1.6898

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<sup>&</sup>lt;sup>1</sup> Market data based on standalone accounts as published by the National Bank of Georgia (NBG) as of 30 September 2013 www.nbg.gov.ge

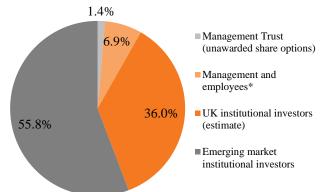
<sup>&</sup>lt;sup>2</sup> US\$/GEL 1.6644, 1.6567, 1.6703 and 1.7728 as at 30 September 2013, 31 December 2012, 31 December 2011 and 31 December 2010, respectively

<sup>&</sup>lt;sup>3</sup> Amounts due to customers

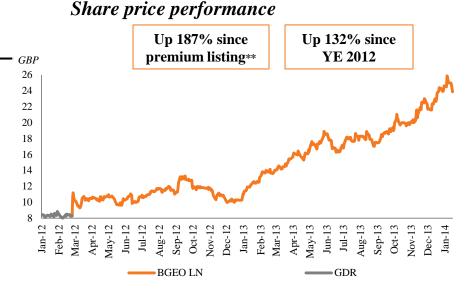
<sup>&</sup>lt;sup>4</sup> Revenue adjusted for one-off currency gain by BNB in 2012 and one-off BYR hedge in 2011

# Shareholder structure and share price

Bank of Georgia Holdings PLC (BGH) (LSE: BGEO) a UK-incorporated holding company of JSC Bank of Georgia. As of 30 September 2013, BGH's shareholder structure was as follows:

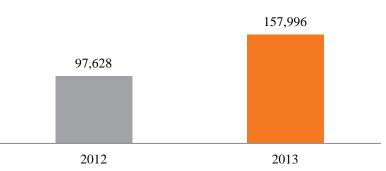


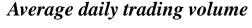
# Selected Institutional Shareholders Firebird Management LLC Franklin Templeton Investments Wellington Management Harding Loevner International Finance Corporation European Bank for Reconstruction and Development



 BGEO is included in FTSE 250 and FTSE All Share Index Funds as of 18 June 2012, as announced by FTSE on 6 June 2012

## Average daily number of shares traded







\*Includes shares held, shares vested awarded and unvested of the Management Board, Supervisory board and other employees of the Bank and its subsidiaries
\*\*Share price change calculated from the last price of BGEO LI on 27 February 2012 to the price of BGEO LN on 17 January 2014



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# 3x20%: Growth story over time with dividends

UK corporate governance FTSE 250

#### **ROE** c.20%

- Revenue up 5.6% y-o-y to GEL 138.3 mln in Q3 2013, in 9M 2013 up 9.3% <sup>1</sup> to GEL 401.0 mln
- Profit up 25.6% y-o-y to GEL 58.6 mln in Q3 2013, up 15.8% y-o-y to GEL 153.7 mln in 9M 2013
- Non-interest income decreased by 4.5% y-o-y to GEL 58.3 mln in Q3 2013 and in 9M 2013 increased by 6.9% <sup>1</sup> to GEL 170.5 mln
- Months of the Properties of th
- Cost to income ratio improved to 39.7% in Q3 2013 compared to 39.9% Q2 2013 and 44.4% in Q3 2012. 9M 2013 cost to income at 41.0% compared to 45.2% in 9M 2012.
- Prudent risk management:
- Cost of risk <sup>2</sup> of 1.6% in Q3 2013 compared to 1.5% in Q2 2013
- Q3 2013 ROAE of 20.6%, compared to 19.3% in Q2 2013

## TIER I c.20%

- Conservative National Bank of Georgia (NBG) regulation
- Risk weighting of FX assets at 175%, Bank's leverage at 4.1x as of 30 September 2013 and 4.3x as of 31 December 2012
- Strong internal cash generation to support loan growth without compromising capital ratios
- BIS Tier I of 23.7% and BIS Total Capital ratio of 28.6% as of 30 September 2013
- NBG Tier I 15.4% and NBG Total Capital of 16.6% as of 30 September 2013

## Growth c.20%

- Strong growth across the board supported by synergistic business
- Net loan book <sup>3</sup> grew 7.2% y-o-y to GEL 3.283.5 million
- Client deposits in Q3 2013 increased 6.0% y-o-y and 8.7% year-to-date to GEL 2,850.0 million despite sharp decrease in cost of deposits. Cost of client deposits declined to 5.2% in Q3 2013 from 5.9% in Q2 2013 and 7.1% in Q3 2012
- Consumer driven franchise with robust sales force to increase cross selling with synergistic businesses
- Increase in contribution from synergistic business in the group's profit. Insurance and healthcare business contributed 11.9% to the Group's profit in 9M 2013 compared to 6.7% in 9M 2012

## Dividends

- An annual dividend of GEL 1.5 per share for 2012 was paid in June 2013
- Dividend of GEL 0.7/27p per share for 2011
- Going forward, the Board will aim to maintain a dividend payout ratio in the 25%-40% range

<sup>&</sup>lt;sup>2</sup> Equals impairment charge for loans to customers and finance lease receivables for the period divided by montly average gross loans to customers and finance lease receivables over the same period



<sup>1</sup> Excluding one-off fx gain for BNB

<sup>&</sup>lt;sup>3</sup>Including finance lease receivables

## Leveraged play on the growing Georgian economy through an LSE premium listed company

With one third of the Georgian market by assets, loans and client deposits, Bank of Georgia is a uniquely placed growth bank in an underpenetrated, highly capitalised and profitable banking market that has been growing in terms of assets at 30% CAGR 2003-2012

## Strategic business

#### Well established brand

- **Retail**
- Largest retail franchise: 1,190,255 retail clients, 199 branches, 486 ATMs, 926,646 cards outstanding as of 30 September 2013
- Market shares of 30.2% by retail loans and c.29.6% by retail deposits as of 30 September 2013
- **Corporate**
- Largest corporate bank with c.7,200 corporate clients; 31.2% market share by corporate deposits as of 30 September 2013
- Investment Management
- Investment Management client deposits 2009-2012 CAGR growth of 54.8%; Outstanding client deposits of GEL 614.6 mln at 30 September 2013
- International representative office network in Israel, UK and Hungary

## Synergistic business

## Growth opportunities to support strategic business

- Insurance and Healthcare (Aldagi)
- Strongly positioned to benefit from the growth of insurance and healthcare sectors through insurance subsidiary Aldagi, one of the leading providers of life and non-life insurance in Georgia with 30%\* market share by gross insurance premium revenue
- Vertical integration with healthcare business to boost insurance business growth and its contribution to the Bank's income
- Approximately 11.1% of BGH revenues and 11.9% of BGH profit in 9M 2013

#### Affordable Housing

- Stimulate mortgage lending and improve liquidity of repossessed real estate assets through housing development; completed pilot project of 123 apartment building.
- 522 apartment building project in progress, 77% pre-sold since June 2012
- Mortgages with a total value of GEL 23.5 mln sold

#### Non-core business

## Intention to exit from non-core business over time

- **BNB**
- Belarus banking operation accounting for 4.6% total assets as of 30 September 2013
- The Bank owns 80%, the remainder owned by IFC/World Bank
- Assets of US\$163.8 mln and equity of US\$31.3 mln as of 30 September 2013
- Fully written off goodwill (GEL 23.4 mln)

\* Based on insurance revenues as of 30 June 2013 per Insurance Supervisory Agency



## Robust corporate governance compliant with UK Corporate Governance Code

#### Board of Directors of Bank of Georgia Holdings PLC

# 7 non-executive Supervisory Board members; 5 Independent members, including the Chairman and Vice Chairman

- Neil Janin, Chairman of the Supervisory Board, Independent Director experience: formerly director at McKinsey & Company in Paris; formerly co-chairman of the commission of the French Institute of Directors (IFA); formerly Chase Manhattan Bank (now JP Morgan Chase) in New York and Paris; Procter & Gamble in Toronto
- Irakli Gilauri, formerly EBRD banker; MS in banking from CASS Business School, London; BBS from University of Limerick, Ireland
- David Morrison, Chairman of the Audit Committee, Vice Chairman of the Supervisory Board, Independent Director experience: senior partner at Sullivan & Cromwell LLP prior to retirement
- Kim Bradley\*, Chairman of Risk Committee, Independent Director experience: Goldman Sachs AM, SeniorExecutive at GE Capital, President of Societa Gestione Crediti, Board Chairman at Archon Capital Deutschland
- Kaha Kiknavelidze, Independent Director currently managing partner of Rioni Capital, London based investment fund; experience: previously Executive Director of Oil and Gas research team for UBS
- Al Breach, Chairman of the Remuneration Committee, Independent
   Director experience: Head of Research, Strategist & Economist at UBS: Russia and CIS economist at Goldman Sachs
- Bozidar Djelic\*, Independent Director experience: EBRD's 'Transition to Transition' senior advisory group, Deputy Prime Minister of Serbia, Governor of World Bank Group and Deputy Governor of EBRD, Director at Credit Agricole
- Tamaz Georgadze\*, Independent Director experience: Partner at McKinsey & Company in Berlin, Founded SavingGlobal GmbH, aide to President of Georgia

# Members of management boards of JSC Bank of Georgia and major subsidiaries

- Irakli Gilauri, CEO; formerly EBRD banker; MS in banking from CASS Business School, London; BBS from University of Limerick, Ireland
- Nikoloz Gamkrelidze, Group CFO; previously CEO of Aldagi BCI and JSC My Family Clinic; World Bank Health Development Project; Masters degree in International Health Management from Imperial College London, Tanaka Business School
- Archil Gachechiladze, Deputy CEO, Asset and Wealth Management; formerly Deputy CEO in charge of Corporate Banking, Deputy CEO of TBC Bank, Georgia; Lehman Brothers Private Equity, London; MBA from Cornell University
- Mikheil Gomarteli, Deputy CEO, Retail Banking; 15 years work experience at BOG
- Sulkhan Gvalia, Deputy CEO, Corporate Banking; formerly Chief Risk Officer, c.20 years banking experience founder of TUB, Georgian bank acquired by BOG in 2004
- Avto Namicheishvili, Deputy CEO, Group Legal Counsel; previously partner at Begiashvili &Co, law firm in Georgia; LLM from CEU, Hungary
- George Chiladze, Deputy CEO, Chief Risk Officer; formerly Deputy CEO in Finance, Deputy CEO at Parnership Fund, Programme trading desk at Bear Streams NY, Ph.D. in physics from John Hopkins University in Baltimore
- Irakli Burdiladze, Deputy CEO, Affordable Housing; previously CFO at GMT Group, Georgian real estate developer; Masters degree from Johns Hopkins University
- Murtaz Kikoria, CEO of Aldagi; c.20 years banking experience including various senior positions at Bank of Georgia Group, Senior Banker at EBRD and Head of Banking Supervision at the National Bank of Georgia.

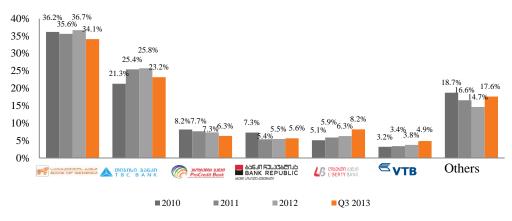
Senior Executive Compensation Policy applies to top eight executives and envisages long-term deferred and discretionary awards of securities and no cash bonuses to be paid to such executives



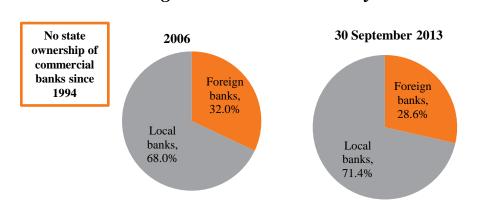
<sup>\*</sup>Kim Bradley, Bozidar Djelic and Tamaz Georgadze replaced Ian Hague, Hanna Loikannen and Alan Hirst in December 2013

# Competitive landscape

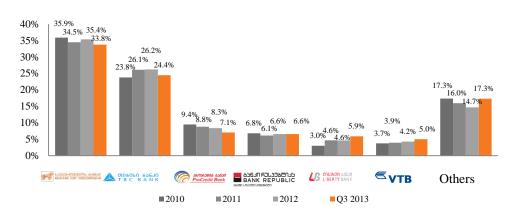
## Peer group's market share in total assets



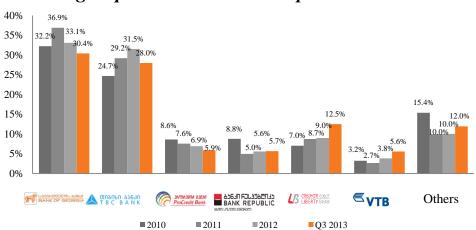
## Foreign banks market share by assets



## Peer group's market share in gross loans



## Peer group's market share in deposits



Note: all data based on standalone accounts as reported to the National Bank of Georgia and as published by the National Bank of Georgia www.nbg.gov.ge

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## Country overview

- Area: 69,700 sq km
- Population (2012): 4.5 mln
- Life expectancy: 77 years
- official language: Georgian
- Literacy: 100%
- Capital: Tbilisi
- Currency (code): Lari (GEL)
- GDP 2011: GEL 24.3 bn (US\$14.4 bn) GDP 2012E: GEL 26.1 bn (US\$15.8 bn)
- GDP growth rate 2011: 7.2%, 2012E: 6.1%
- GDP growth rate per IMF 2013E: 2.5%
- GDP growth rate (Geostat estimates): Q1 13: 2.4%, Q2 13:1.5%, Q3 13 1.4% Oct: 3.9% Nov: 7.8%
- Real GDP CAGR '04 '12 (E): 6.1%
- GDP per capita 2012E (PPP) per IMF: US\$5,842
- Inflation rate (e-o-p) 2013 2.4%
- External Public debt to GDP 2012E: 27.6%
- Sovereign ratings:

**S&P** BB-/B/Stable/ upgraded in November 2011

Moody's Ba3/NP/Stable

**Fitch** BB-/B/Stable *upgraded in December 2011* 





Sources: Ministry of Finance of Georgia, Geostat, IMF, Government of Georgia Presentation (Georgia.gov.ge)



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# Georgia's key economic drivers

	<del>y                                    </del>
Liberal economic policy	<ul> <li>Liberty Act, enshrined in the constitution and effective starting 2014 ensures a credible fiscal and monetary framework:         <ul> <li>Government expenditure/GDP capped at 30%</li> <li>Budget deficit/GDP capped at 3%</li> <li>Government debt/GDP capped at 60%</li> </ul> </li> </ul>
Regional logistics and tourism hub	<ul> <li>Proceeds from foreign tourism estimated at \$1,411 mln in 2012 up 48% y-o-y, 4.4 million visitors in 2012 up 56% y-o-y (5.0 million visitors in 11M 2013, up 23% y-o-y)</li> <li>Regional energy transit corridor with approx. 1.6% of world's oil production and diversified gas supply passing through the country</li> </ul>
Strong FDI	<ul> <li>Strong FDI inflows diversified across different sectors (9M 2013: US\$697 mln, 2012E: US\$912, 2011: US\$1,117 mln)</li> <li>Net remittances of US\$1,226 mln in 2012, up 5% y-o-y, US\$956 mln in 9M 2013, up 6% y-o-y</li> <li>FDI averaged 10% of GDP in 2003-2012</li> </ul>
Support from international community	<ul> <li>In November 2013, Georgia's Association Agreement with the EU, which includes Deep and Comprehensive Trade Treaty (DCFTA) was initialled at the Eastern Partnership summit in Vilnius</li> <li>Discussions commenced with the USA to drive inward investments and exports</li> <li>Strong political support from NATO, EU, US, UN and member of WTO since 2000</li> <li>Substantial support from DFIs, the US and EU: US\$2.5bn already disbursed out of the US\$4.5bn Brussels pledge</li> <li>Diversified trade structure across countries and products</li> </ul>
Cheap electricity	<ul> <li>Net electricity exporter since 2007*, net electricity importer for more than a decade before 2007; Over last six years, exported on average 0.8 TWh electricity annually</li> <li>Only 18% of hydropower capacity utilized; 40 hydropower stations are being built/developed</li> <li>Black Sea Transmission Network project envisages construction of new 500kV/400kV line connecting to Turkey. Project commenced in 2009 and is expected to become operational in 2013. BSTN to significantly boost export potential to Turkey, up by 750MW from current capacity</li> </ul>
Political environment stabilized	<ul> <li>Healthy operating environment for business and low tax regime</li> <li>Parliamentary elections in 2012 led to a democratic transition of power giving victory to Georgian Dream coalition and the subsequent presidential elections in October 2013 gave victory to the candidate of the ruling Georgian Dream coalition</li> <li>New constitution amendments passed in Q1 2013 to enhance governing responsibility of Parliament and reduce the powers of the Presidency</li> <li>Continued economic relationship with Russia         <ul> <li>Russia began issuing visas to Georgians in March 2009; Georgia abolishes visa requirements for Russians</li> <li>Direct flights between the two countries resumed in January 2010</li> <li>WTO negotiations successfully completed; Georgia, a member of WTO since 2000, allows Russia's access to WTO</li> </ul> </li> </ul>

\*Apart from 2012

Sources: Geostat, IMF, National Bank of Georgia, Government of Georgia Presentation (Georgia.gov.ge)



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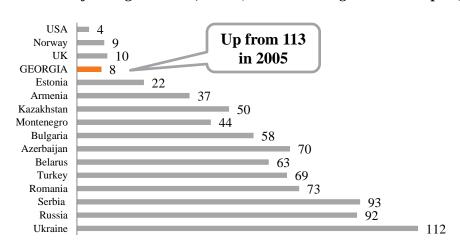
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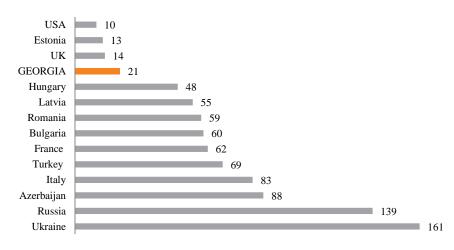
-In 2013 trade begins with Russia

# Growth oriented reforms

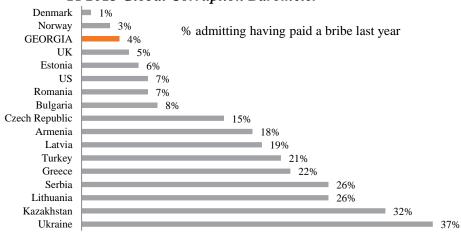
#### Ease of Doing Business, 2014 (WB-IFC Doing Business Report)

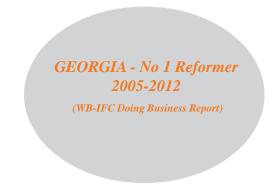
#### Economic Freedom Index, 2013 (Heritage Foundation)





#### TI 2013 Global Corruption Barometer





Sources: Transparency International, Heritage Foundation, World Bank



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## Positive economic outlook

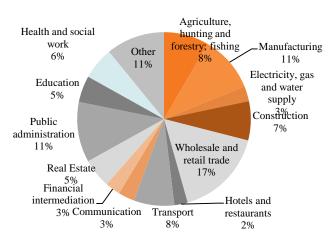
## Gross domestic product

9M 2013: 1.7% (Oct: 3.9%, Nov: 7.8% (estimate by Geostat) 2013: 2.5% (estimate by IMF)



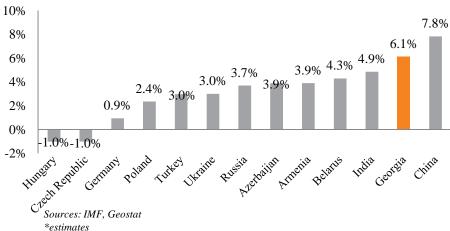
Sources: Geostat

## GDP composition\*, 2012

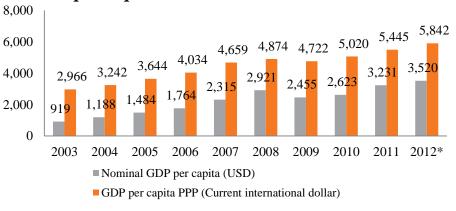


Source: National Bank of Georgia

## Real GDP growth in 2012 (estimate)



## GDP per capita



Sources: IMF, Geostat

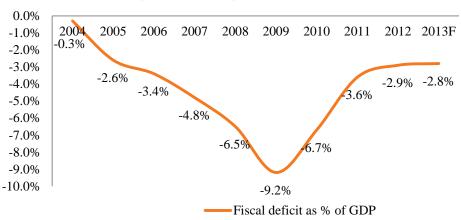


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# Demonstrated fiscal discipline and low public debt

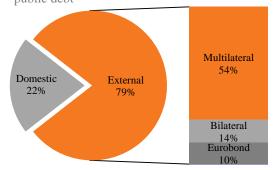
## Fiscal deficit as % of GDP



#### Public debt as % of GDP 63% 70% 60% 51% 50% 41% 40% 37% <sub>35%</sub> 45% 40% 32% 31% 35% 26% 34% 30% 24% 21% 20% 10% 0% 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012F

## Breakdown of public debt

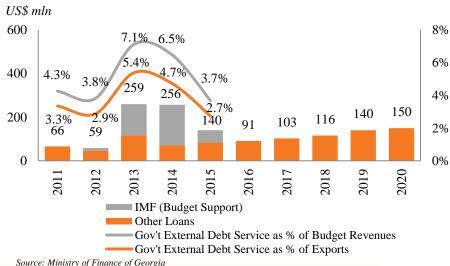
Affordable public debt stock and very low interest rate on external public debt



External public debt portfolio weighted average interest rate as 1.9%

Source: Ministry of Finance of Georgia

#### Government external debt service



Sources: Ministry of Finance of Georgia, Geostat

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Total public debt as % of GDP External public debt as % of GDP

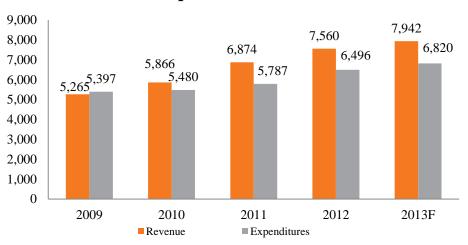
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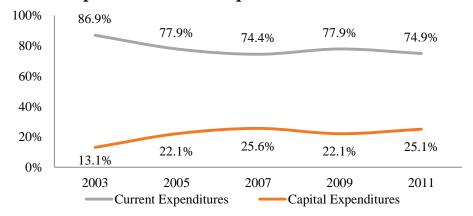
# Revenues and expenditures dynamics

## Revenues to Expenditures



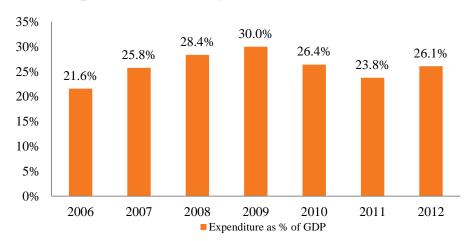
Source: Ministry of Finance

## Capital vs. current expenditures



Source: Ministry of Finance

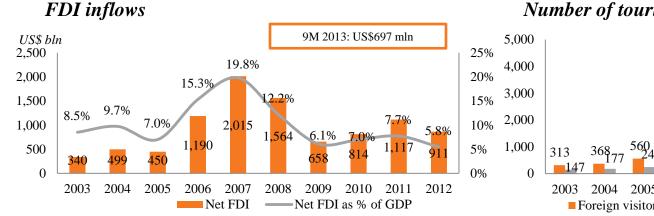
## Expenditure as % of GDP

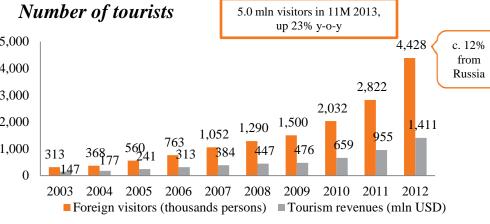


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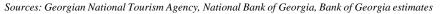
Sources: Ministry of Finance, NBG

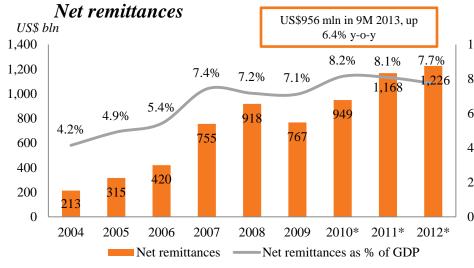
# Four main sources of capital inflow





Sources: National Bank of Georgia, Ministry of Finance of Georgia





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Donor inflows c.US\$2.0 bn of the total US\$4.5 bn US\$ mln 10% pledged remains 1,093 1.200 to be drawn down 942 1,000 8% 830 800 622 658 6% 600 695 550 4% 400 276 262 177 160 2% 200 0% 0 2005 2006 2004 2007 2008 2009 2010 2011E **■** Donor Inflows ■ Brussels Pledge Implementation

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Source: National Bank of Georgia

Sources: Ministry of Finance, Bank of Georgia estimates



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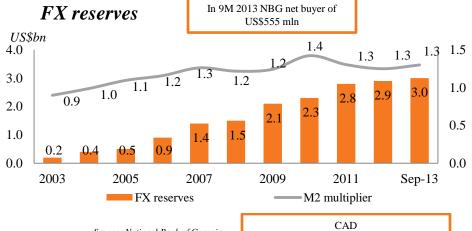
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<sup>\*</sup> including remittances through micro finance institutions

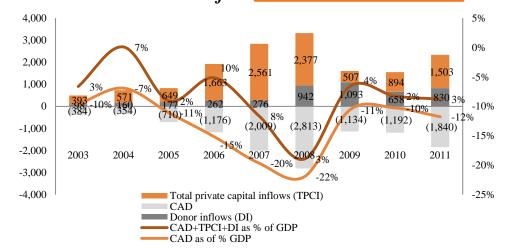
# Controllable CAD and strong FDI & donor inflows

-4%



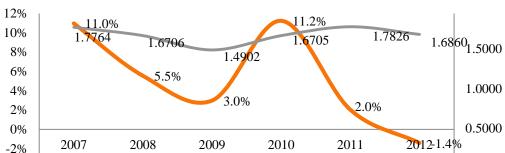


Source: National Bank of Georgia 2012: US\$1,764 mln, 11.1% of GDP 2013E: US\$1,652 mln, 9.5% of GDP Current account deficit



Source: National Bank of Georgia, Ministry of Finance

## FX rate (GEL/US\$) and CPI

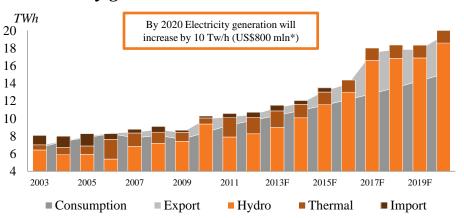


CPI (e-o-p) GEL/USD Rate (period average)

0.0000

Source: National Bank of Georgia

## Electricity generation



\*Assuming price of US\$0.08 per Kw/h

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# Growing and well capitalised banking sector

## Summary

#### Prudent regulation ensuring financial stability

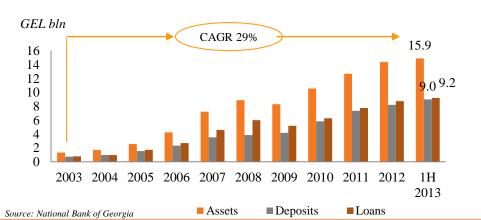
- Sector total capital ratio (NBG standards) -17% in 2012
- High level of liquidity requirements from NBG at 30% of liabilities, resulting in banking sector liquid assets to client deposits of 56% as of September 2013

#### Resilient banking sector

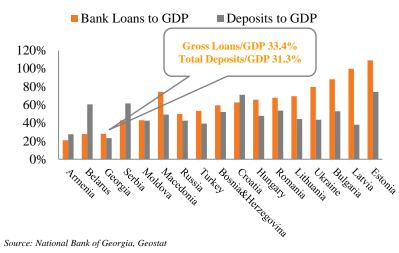
- Demonstrated strong resilience towards both domestic and external shocks without single bank going bankrupt
- No nationalization of the banks and no government ownership since 1994
- Excess liquidity and excess capital accumulated by the banking sector to help boost the financing of the economic growth
- Very low leverage with retail loans c. 14.7% of GDP and total loans at c. 33.4% of GDP as at 31 December 2012 resulting in low number of defaults during the global crisis

Source: National Bank of Georgia, Geostat

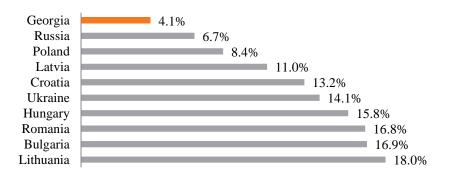
## Banking sector assets, loans and deposits



## Bank debt and deposits to GDP



NPLs as % of total gross loans according to the IMF, lower than the banking sector NIM of c.7% as of YE2012

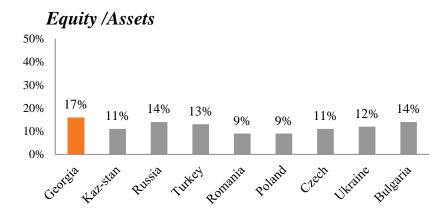


Source: World Bank



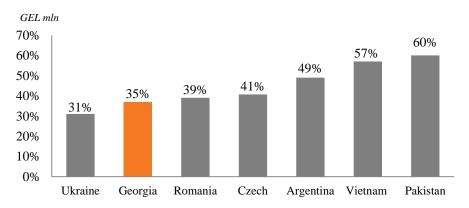
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## One of the highest level of capital and low debt level compared to other frontier markets



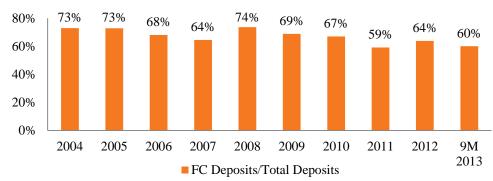
Source: National Bank of Georgia, Citi

## Public debt / GDP, frontier markets



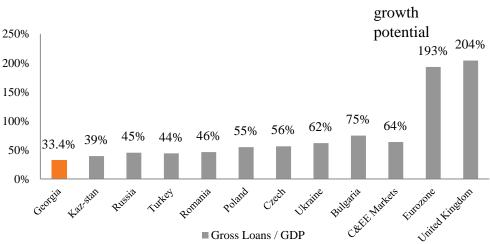
Sources: Citi, National Bank of Georgia, CIA

## **Dollarisation**



Source: National Bank of Georgia

#### Gross Loans / GDP



Sources: National Bank of Georgia, World Bank, Business Monitor



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# P&L results highlights

GEL thousands unless otherwise noted	9M 2013 Unaudited	9M 2012 Unaudited	Change Y-O-Y	Q3 2013 Unaudited	Q3 2012 Unaudited	Change Y-O-Y	Q2 2013 Unaudited	Change Q-O-Q
Net interest income	230,529	207,578	11.1%	80,035	69,916	14.5%	77,898	2.7%
Net fee and commission income	63,795	65,365	-2.4%	21,519	23,831	-9.7%	21,779	-1.2%
Net insurance revenue	35,120	21,880	60.5%	12,396	9,922	24.9%	10,998	12.7%
Net healthcare revenue	14,015	16,221	-13.6%	5,024	7,025	-28.5%	5,100	-1.5%
Other operating non-interest income	57,555	58,923	-2.3%	19,364	20,287	-4.5%	23,925	-19.1%
Other operating non-interest income adjusted for one off gain from BNB FX	57,555	55,974	2.8%	19,364	20,287	-4.5%	23,925	-19.1%
Revenue adjusted for one-off FX gain from BNB	401,014	367,018	9.3%	138,338	130,981	5.6%	139,700	-1.0%
Revenue	401,014	369,967	8.4%	138,338	130,981	5.6%	139,700	-1.0%
Operating expenses	(164,568)	(167,186)	-1.6%	(54,948)	(58,114)	-5.4%	(55,740)	-1.4%
Operating income before cost of credit risk	236,446	202,781	16.6%	83,390	72,867	14.4%	83,960	-0.7%
Cost of credit risk	(51,803)	(28,593)	81.2%	(15,540)	(14,645)	6.1%	(18,984)	-18.1%
Net operating income	184,643	174,188	6.0%	67,850	58,222	16.5%	64,976	4.4%
Net non-operating expense*	(6,871)	(15,445)	-55.5%	(1,419)	(3,051)	-53.5%	(4,089)	-65.3%
Profit for the period	153,699	132,677	15.8%	58,597	46,643	25.6%	53,105	10.3%
Earnings per share (basic)	4.35	3.94	10.4%	1.65	1.35	22.2%	1.51	9.3%

\*Includes impairment of property and intangible assets, BGH IPO costs, impairment of investment, etc



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# Balance Sheet results highlights and key ratios

GEL thousands unless otherwise noted	Q3 2013 Unaudited	Q3 2012 Unaudited	Change Y-O-Y	Q2 2013 Unaudited	Change Q-O-Q
GEL inousanas umess oinerwise notea	Unaudited	Unaudited	1-0-1	Unaudited	Q-0-Q
Net loans to customers*	3,283,508	3,063,390	7.2%	3,122,916	5.1%
Total assets	5,954,347	5,530,517	7.7%	5,671,694	5.0%
Liquid assets	1,580,926	1,530,830	3.3%	1,520,214	4.0%
Liquid assets as percent of total assets	26.6%	27.7%	-1.1%	26.8%	-0.2%
Liquid assets as percent of total liabilities	33.1%	33.8%	-0.7%	33.3%	-0.2%
Amounts due to customers, of which:	2,862,512	2,795,794	2.4%	2,850,234	0.4%
Client deposits, of which:	2,850,000	2,688,540	6.0%	2,838,153	0.4%
CDs	144,056	-	-	114,086	26.3%
Promissory notes	12,512	107,254	-88.3%	12,081	3.6%
Amounts due to credit institutions, of which	1,636,263	1,454,045	12.5%	1,475,686	10.9%
Eurobonds	420,441	380,063	10.6%	424,854	-1.0%
Subordinated debt	208,414	236,518	-11.9%	208,236	0.1%
Loans and deposits from other banks	1,007,408	837,464	20.3%	842,596	19.6%
Total liabilities	4,783,411	4,522,569	5.8%	4,568,789	4.7%
Total equity	1,170,936	1,007,948	16.2%	1,102,905	6.2%
Book value per share (basic)	32.83	28.81	14.0%	30.90	6.2%
Net loans/customer funds	114.7%	109.6%		109.6%	
Net loans/customer funds +DFIs	96.1%	90.8%		90.0%	
Excess liquidity	240,332	417,779	-42.5%	491,666	-51.1%
NBG liquidity ratio	37.5%	42.0%		44.8%	
BIS Tier I Capital Adequacy Ratio	23.7%	20.3%		22.9%	
BIS Total Capital Adequacy Ratio	28.6%	25.8%		27.8%	
NBG Tier I Capital Adequacy Ratio	15.4%	13.4%		15.4%	
NBG Total Capital Adequacy Ratio	16.6%	15.9%		16.3%	

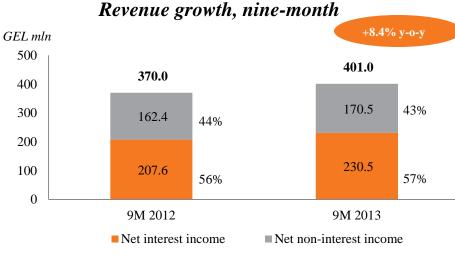
KEY RATIOS			
	Q3 2013	Q3 2012	Q2 2013
ROAE	20.6%	19.2%	19.3%
ROAA	4.0%	3.4%	3.8%
Cost/Income	39.7%	44.4%	39.9%
NIM	7.7%	7.3%	7.9%
Loan yield	15.7%	17.0%	16.9%
Cost of client deposits	5.2%	7.1%	5.9%
Cost of funds	5.6%	7.1%	6.2%
Cost of risk	1.6%	1.6%	1.5%
NPL coverage	86.2%	105.2%	89.1%
NPL coverage ratio adjusted for			
discounted value of collateral	111.8%	134.9%	117.4%
	9M 2013	9M 2012	
ROAE	18.6%	19.4%	
ROAA	3.6%	3.6%	
Cost/Income	41.0%	45.2%	
Cost/Income**	41.0%	45.6%	
NIM	7.7%	7.8%	
Loan yield	16.4%	17.6%	
Cost of client deposits	5.8%	7.5%	
Cost of funds	6.2%	7.5%	
Cost of risk	1.5%	1.2%	
	86.2%	105.2%	
NPL coverage			
NPL coverage NPL coverage ratio adjusted for			

<sup>\*\*</sup>excluding effect of one-off fx currency gain for BNB

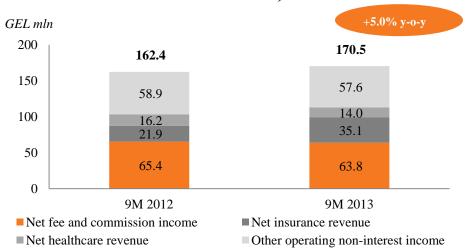


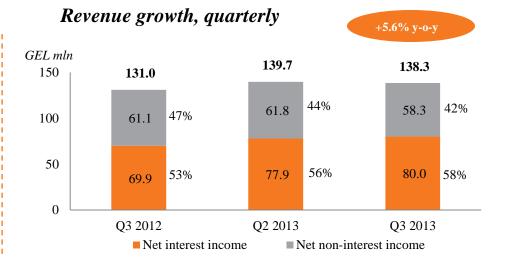
<sup>\*</sup>includes finance lease receivables

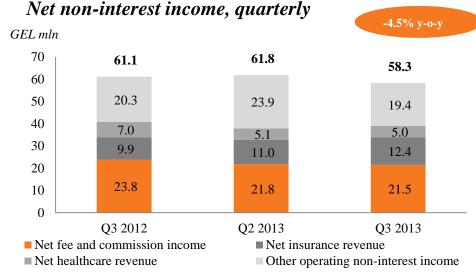
## Strong revenue growth



## Net non-interest income, nine-month



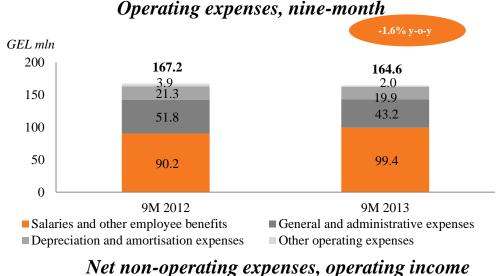


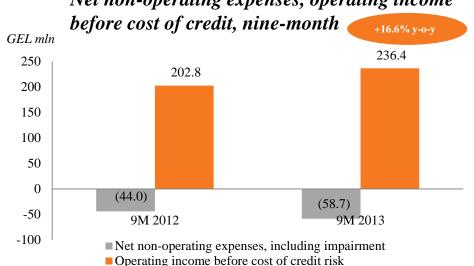


Net healthcare revenue in 2013 includes additional depreciation and utility expenses, which were presented in operating expenses in 2012

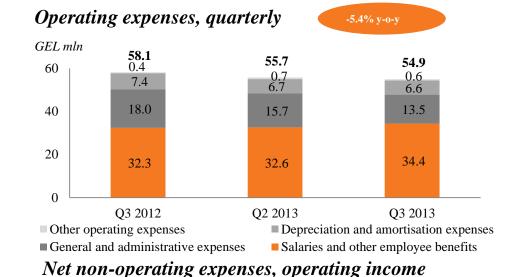


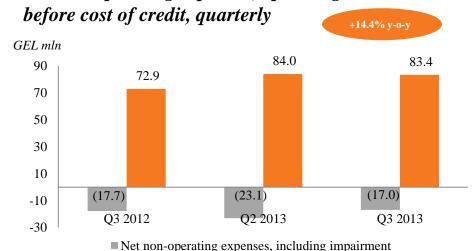
## Strengthening operating leverage as operating expenses grow at half the rate of revenue





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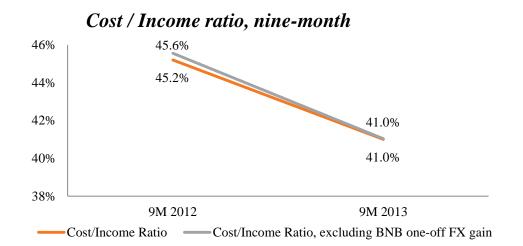


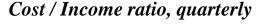


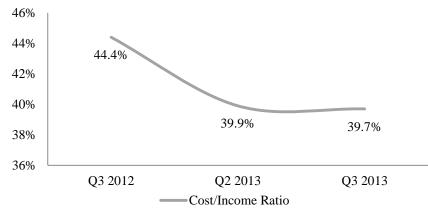
Operating income before cost of credit risk

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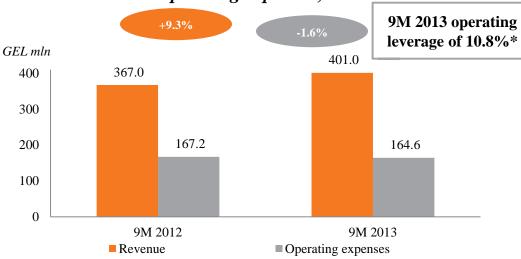
# Improving efficiency



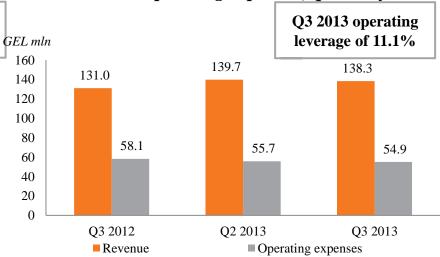




Revenue and operating expenses, nine-month



Revenue and operating expenses, quarterly

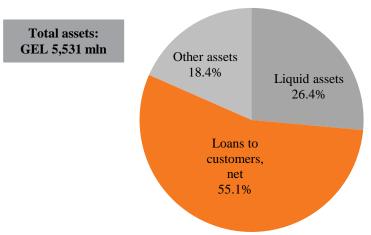


\*Excluding one-off fx gain from BNB

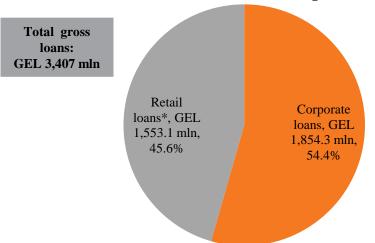
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## Diversified asset structure, consolidated

## Total asset structure, 30 September 2013

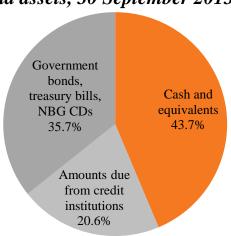


## Gross loans breakdown, 30 September 2013



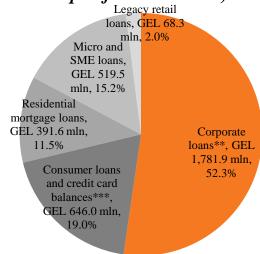
\* Retail loans include consumer loans, residential mortgage loans, micro and SME loans, legacy retail loans and credit card balances

## Liquid assets, 30 September 2013



Liquid assets GEL 1,581 mln, 26.6% of total assets and 33.1% of total liabilities

## Gross loan portfolio structure, 30 September 2013



\*\*includes BNB loans and finance lease receivable

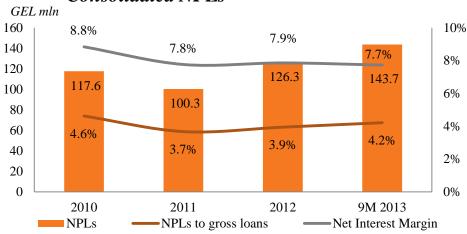
\*\*\* Credit card balances of GEL 133.2 million included, 3.9% of total loan book



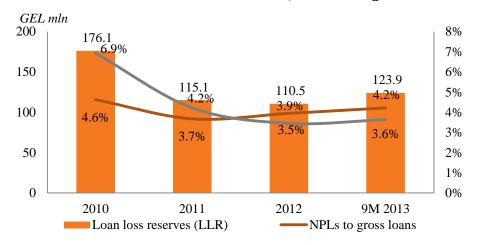
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# Loan portfolio quality

#### Consolidated NPLs

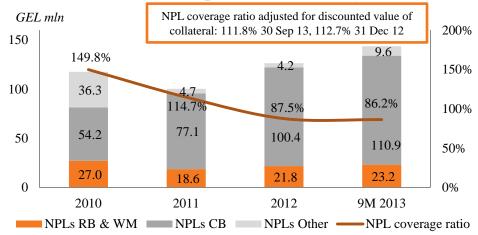


## Consolidated loan loss reserve, NPLs to gross loans

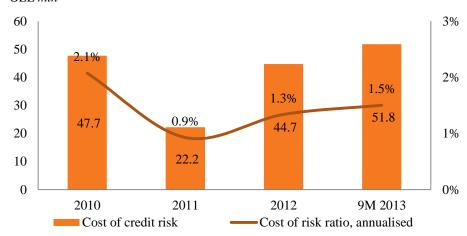


\* Other NPLs include BG Bank (as 2010) and BNB

## Consolidated NPL composition & coverage ratio



#### Consolidated cost of credit risk & cost of risk ratio GEL mln

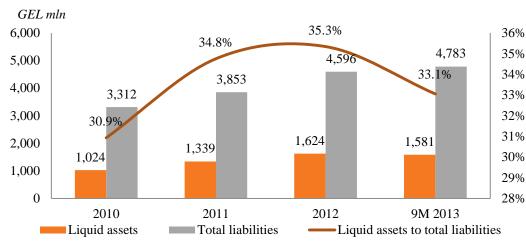




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# Strong liquidity

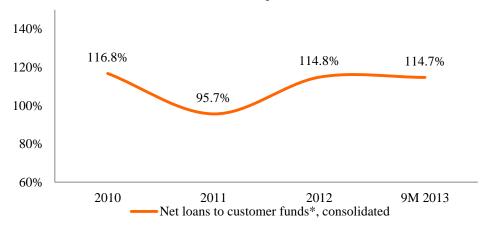
## Liquid assets to total liabilities



## NBG liquidity ratio

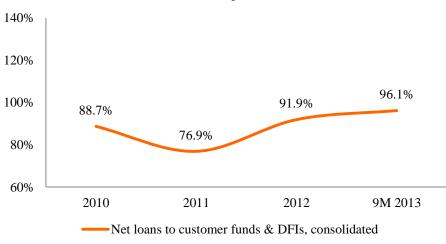
Bank Standalone, GEL mln	9M 2013	2012	2011
Liquid Assets (NBG)	1,195	1,302	1,242
Liabilities (NBG)	3,185	3,166	3,286
Liquid Assets / Liabilities ≥ 30%	37.5%	41.1%	37.8%
Excess liquidity	240	353	256

## Net loans to customer funds



<sup>\*</sup>Customer funds includes client deposits, promissory notes and CDs issued

## Net loans to customer funds & DFIs

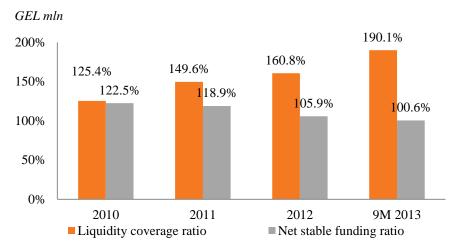




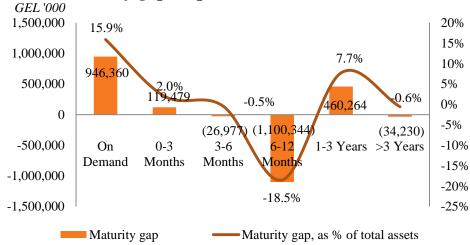
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# Strong liquidity

## Liquidity coverage ratio & net stable funding ratio

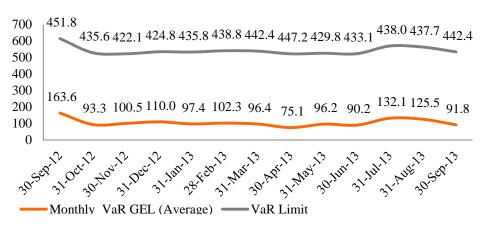


## Maturity gap, September 2013

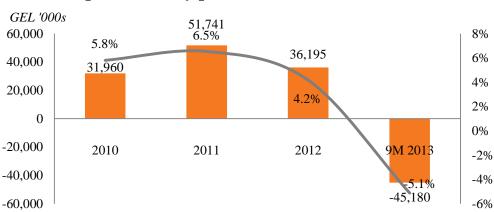


## Foreign currency monthly VaR analysis

GEL mln, Daily VAR Analysis, Last 13 Months



## Open currency position



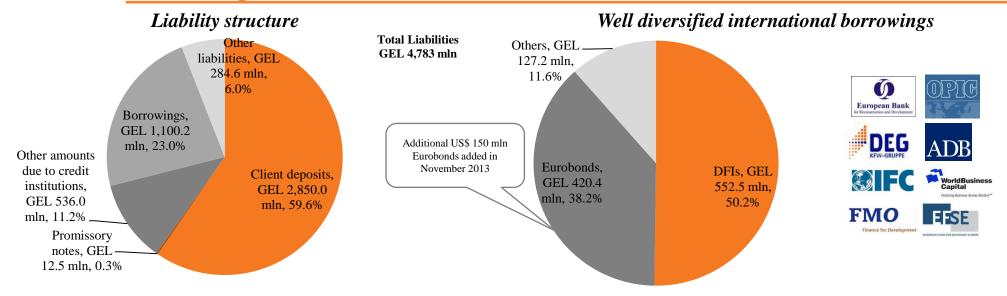
FC net position, on and off balance, total ——As % of NBG total regulatory capital

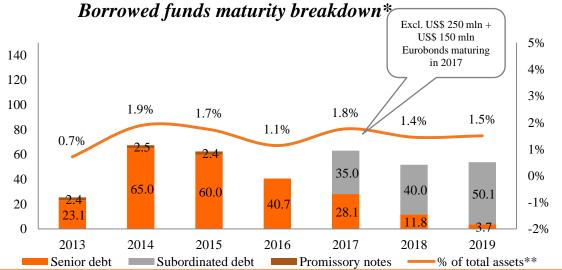


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STANDALONE

# Funding structure is well-balanced





#### Amounts due to credit institutions

- The Bank has a well-balanced funding structure with 59.8% of total liabilities coming from customer funds, 11.6% from Developmental Financial Institutions (DFIs) and 8.8% from Eurobonds, as of 30 September 2013
- ▼ The Bank has also been able to secure favorable financing from reputable international commercial sources, as well as DFIs, such as EBRD, IFC, DEG, Asian Development Bank, etc.
- As of 30 September 2013, US96.8 mln undrawn facilities from DFIs with three to nine year maturities

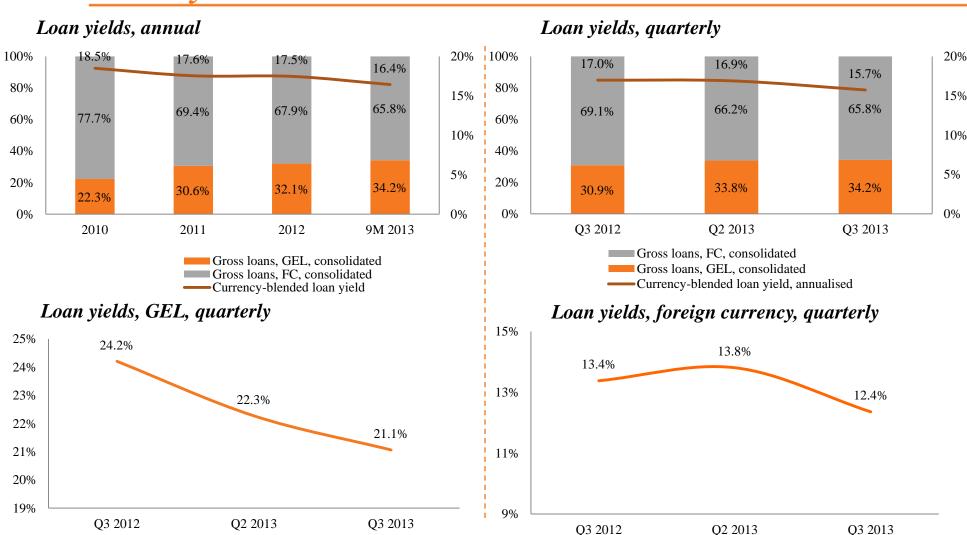


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<sup>\*</sup> Consolidated, converted at GEL/US\$ exchange rate of 1.6644 of 30 September 2013

<sup>\*\*</sup> Total Assets as of 30 September 2013

# Yield dynamics



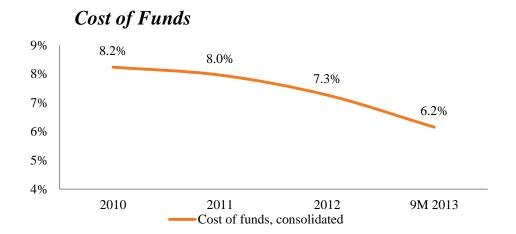


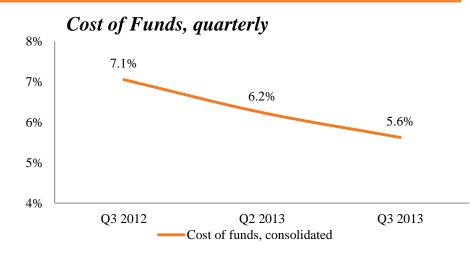
Loan yield, FC, standalone

Loan yields excluding provisions

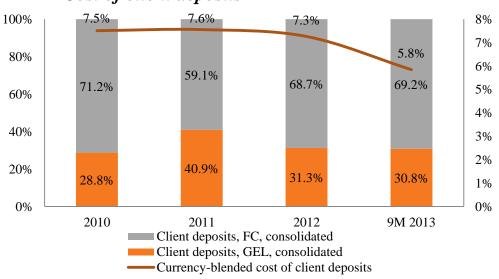
Loan yield, GEL, standalone

# Cost of funds and loans to deposits

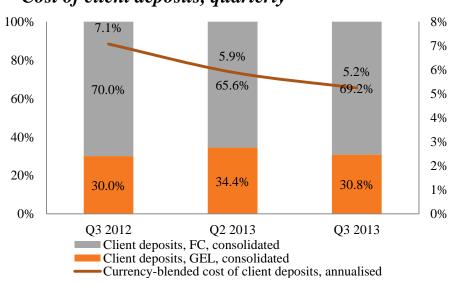




## Cost of client deposits



## Cost of client deposits, quarterly





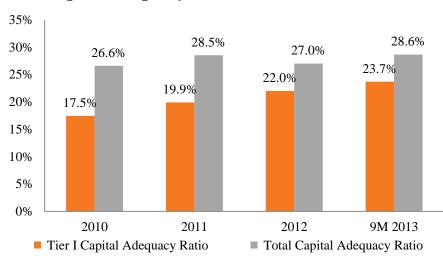
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# Excellent capital adequacy position

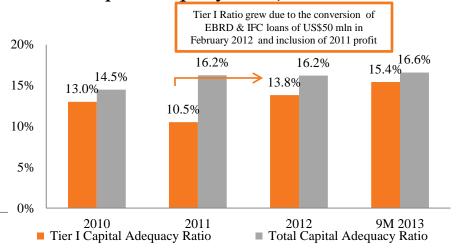
## BIS capital adequacy ratios, consolidated

Risk weighting of **FX** denominated loans at 175% according to the National Bank of Georgia standards

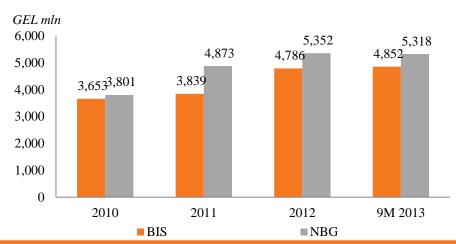
NBG requires that investments in subsidiaries of more than 50% to be deducted from Total Capital



## NBG capital adequacy ratios, standalone



## Risk-weighted assets BIS vs. NBG



## NBG Tier I Capital and Total Capital

GEL mln	9M 2013	2012	2011
Tier I Capital (Core)	819.7	739.9	512.2
Tier 2 Capital (Supplementary)	325.4	389.7	463.8
Less: Deductions	(263.1)	(262.6)	(184.3)
Total Capital	882.0	866.9	791.7
Risk weighted assets	5,318.0	5,352.2	4,872.9
Tier 1 Capital ratio	15.4%	13.8%	10.5%
Total Capital ratio	16.6%	16.2%	16.2%

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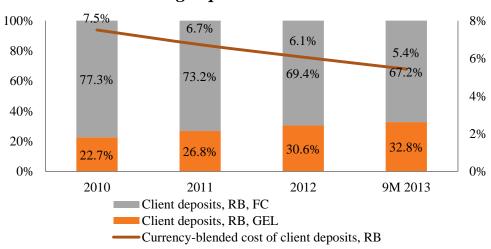
## Retail Banking (RB): Strong growth of deposits despite rate cuts

GEL thousands unless otherwise stated	9M 2013	9M 2012	Change Y-O-Y	Q3 2013	Q3 2012	Change Y-O-Y	Q2 2013	Change Q-O-Q
Net interest income	141,008	126,312	11.6%	49,942	43,086	15.9%	48,077	3.9%
Net fee and commission income	38,955	39,790	-2.1%	13,633	14,286	-4.6%	12,806	6.5%
Net gain from foreign currencies	12,107	10,954	10.5%	5,044	4,725	6.8%	3,640	38.6%
Other operating non-interest income	3,405	4,074	-16.4%	749	1,179	-36.5%	1,546	-51.6%
Revenue	195,475	181,130	7.9%	69,368	63,276	9.6%	66,069	5.0%
Operating expenses	(89,478)	(82,028)	9.1%	(28,963)	(26,765)	8.2%	(32,271)	-10.3%
Operating income before cost of credit risk	105,997	99,102	7.0%	40,405	36,511	10.7%	33,798	19.5%
Cost of credit risk	(25,706)	(23,101)	11.3%	(8,236)	(11,961)	-31.1%	(7,881)	4.5%
Net non-operating expenses	(1,031)	(5,120)	-79.9%	(492)	(1,251)	-60.7%	(274)	79.6%
Profit before income tax expense	79,260	70,881	11.8%	31,677	23,299	36.0%	25,643	23.5%
Income tax expense	(9,443)	(10,901)	-13.4%	(3,428)	(3,512)	-2.4%	(2,675)	28.1%
Profit from continuing operations	69,817	59,980	16.4%	28,249	19,787	42.8%	22,968	23.0%
Net loss from discontinued operations	-	-	-	-	(3)	-100.0%	-	-
Profit	69,817	59,980	16.4%	28,249	19,784	42.8%	22,968	23.0%
Net loans, standalone	1,524,359	1,317,506	15.7%	1,524,359	1,317,506	15.7%	1,445,324	5.5%
Client deposits, standalone	970,579	745,109	30.3%	970,579	745,109	30.3%	925,779	4.8%
Loan yield	20.1%	21.3%		19.6%	21.7%		20.6%	
Cost of deposits	5.4%	6.2%		4.9%	5.9%		5.4%	

## Retail Banking loan yields

#### 100% 25% 21.5% 21.0% 21.4% 20.1% 80% 20% 44.3% 49.4% 52.6% 61.8% 60% 15% 10% 40% 55.7% 50.6% 47.4% 20% 5% 38.2% 0% 0% 2010 2011 2012 9M 2013 Gross loans, RB, GEL Gross loans, RB, FC Currency-blended loan yield, RB

## Retail Banking deposit costs

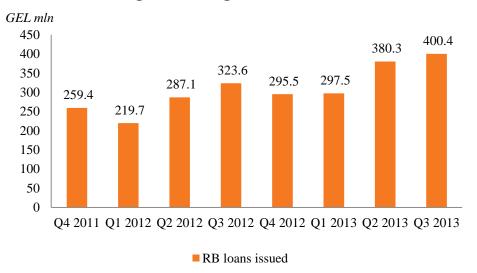


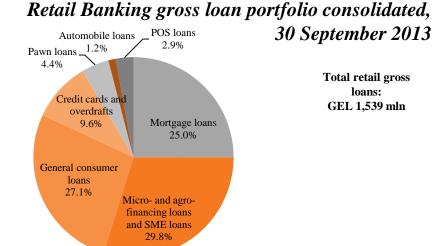
\*The loss experience used to determine appropriate general risk provision was changed from seven to three years in Retail Banking in 2012



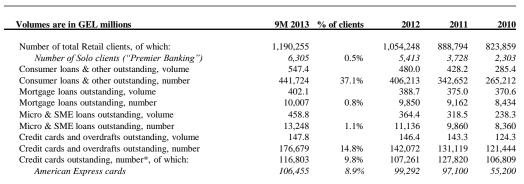
## Retail Banking (RB) - No. 1 retail bank in Georgia

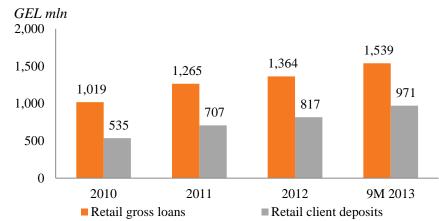
## Retail Banking loans originated, standalone





# Retail Banking gross loans and deposits growth, consolidated





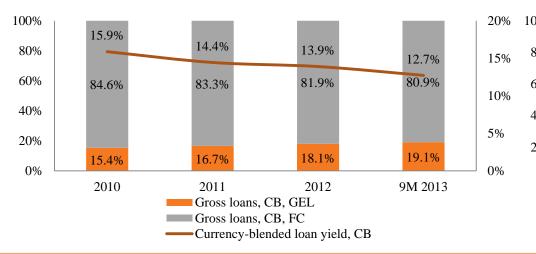
\*definition changed in 2012 to include only active credit cards



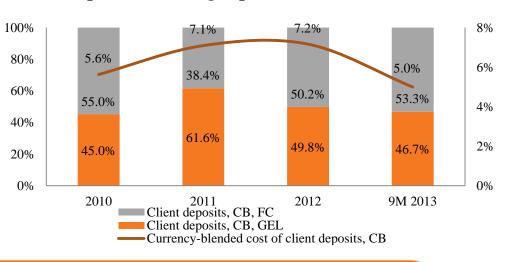
### Corporate Banking (CB): Improved efficiency

GEL thousands unless otherwise stated	9M 2013	9M 2012	Change Y-O-Y	Q2 2013	Q2 2012	Change Y-O-Y	Q1 2013	Change Q-O-Q
Net interest income	76,244	67,080	13.7%	25,785	21,412	20.4%	25,282	2.0%
Net fee and commission income	20,847	22,687	-8.1%	6,475	8,218	-21.2%	7,936	-18.4%
Net gain from foreign currencies	18,435	23,464	-21.4%	5,899	7,430	-20.6%	7,018	-15.9%
Other operating non-interest income	3,985	3,821	4.3%	728	1,155	-37.0%	1,778	-59.1%
Revenue	119,511	117,052	2.1%	38,887	38,215	1.8%	42,014	-7.4%
Operating expenses	(31,888)	(38,932)	-18.1%	(11,033)	(13,595)	-18.8%	(8,489)	30.0%
Operating income before cost of credit risk	87,623	78,120	12.2%	27,854	24,620	13.1%	33,525	-16.9%
Cost of credit risk	(23,151)	(3,035)	NMF	(5,960)	(1,494)	NMF	(10,275)	-42.0%
Net non-operating expenses	(1,340)	(6,197)	-78.4%	(324)	(1,629)	-80.1%	(763)	-57.5%
Profit before Income tax expense	63,132	68,888	-8.4%	21,570	21,497	0.3%	22,487	-4.1%
Income tax expense	(7,918)	(11,263)	-29.7%	(1,945)	(3,441)	-43.5%	(2,680)	-27.4%
Profit from continuing operations	55,214	57,625	-4.2%	19,625	18,056	8.7%	19,807	-0.9%
Net loss from discontinued operations	-	-	-	-	3	-100.0%	-	-
Profit	55,214	57,625	-4.2%	19,625	18,059	8.7%	19,807	-0.9%
Net loans, standalone	1,674,763	1,709,096	-2.0%	1,674,763	1,709,096	-2.0%	1,668,041	0.4%
Client deposits, standalone	1,190,121	1,327,008	-10.3%	1,190,121	1,327,008	-10.3%	1,234,963	-3.6%
Loan yield	12.7%	14.2%		11.7%	13.2%		13.0%	
Cost of deposits	5.0%	7.4%		3.9%	6.8%		5.3%	

#### Corporate Banking loan yields



#### Corporate Banking deposit costs





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### Corporate Banking (CB): Strong growth of the diversified CB loan book

#### Integrated client coverage in the following key sectors

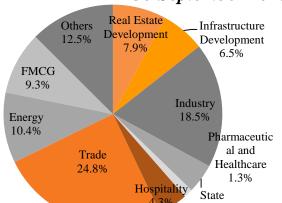
- **Trade**
- Energy
- Fast Moving
  Consumer Goods
  (FMCG)
- Real Estate
- Infrastructure
- Industry
- Pharmaceuticals & healthcare
- **State**
- Hospitality

#### Highlights

- Mo.1 corporate bank in Georgia
- Circa 31.2% market share based on client deposits<sup>1</sup> as of 30 September 2013
- M Integrated client coverage in key sectors
- c.7,100 clients served by dedicated relationship bankers

Corporate gross loan portfolio, standalone, 30 September 2013

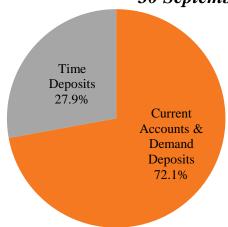
Total gross loan portfolio GEL 1,688 mln



4.4%

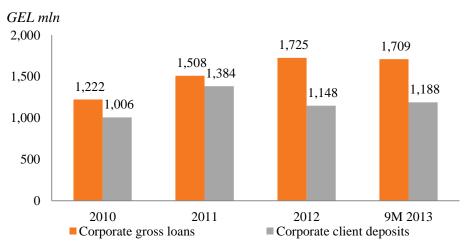
# Corporate banking client deposits standalone, 30 September 2013

Total corporate deposits: GEL 1,188 mln



<sup>1</sup> source: National Bank of Georgia, does not include interbank deposits

#### Corporate gross loan and deposit growth, consolidated



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### Investment Management results overview

GEL thousands unless otherwise stated	Sep-13	Sep-12	Change Y-O-Y	Q3 2013	Q3 2012	Change Y-O-Y	Q2 2013	Change Q-O-Q
Net interest income	6,109	10,943	-44.2%	1,556	4,392	-64.6%	2,332	-33.3%
Net fee and commission income	389	362	7.5%	105	132	-20.5%	154	-31.8%
Net gain from foreign currencies	1,041	550	89.3%	267	170	57.1%	391	-31.7%
Other operating non-interest income	32	67	-52.2%	4	28	-85.7%	11	-63.6%
Revenue	7,571	11,922	-36.5%	1,932	4,722	-59.1%	2,888	-33.1%
Operating expenses	(4,640)	(3,585)	29.4%	(1,981)	(1,660)	19.3%	(1,682)	17.8%
Operating income before cost of credit risk	2,931	8,337	-64.8%	(49)	3,062	NMF	1,206	NMF
Cost of credit risk	120	(254)	NMF	(142)	(254)	-44.1%	140	NMF
Net non-operating expenses	(40)	(174)	-77.0%	(13)	(50)	-74.0%	(21)	-38.1%
Profit before income tax expense	3,011	7,909	-61.9%	(204)	2,758	NMF	1,325	NMF
Income tax expense	(355)	(1,214)	-70.8%	46	(415)	NMF	(119)	NMF
Profit	2,656	6,695	-60.3%	(158)	2,343	NMF	1,206	NMF
Client deposits, standalone	614,611	595,285	3.2%	614,611	595,285	3.2%	624,207	-1.5%
Cost of deposits	8.1%	9.0%	-0.9%	8.0%	8.8%	-0.8%	8.0%	0.0%

#### Investment Management client deposits growth



Change in internal transfer pricing rate within segments (from Investment Management to RB and CB)

#### Highlights

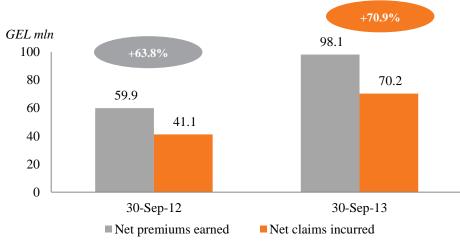
- **Strengthening** presence internationally through representative offices in Israel (since 2008), the UK (2010) and Hungary (2012).
- Preparing to launch local currency fixed income fund initially focusing on Caucasus region to allow investors access to fixed income instruments of these frontier markets that offer attractive risk return profile.
- Bank of Georgia Research unit, previously under Corporate Banking has moved under Investment Management. The unit has already initiated Macro Economic research as well as sector coverage of Energy, Tourism and Agricultural sectors and is gearing up for launching macro research.



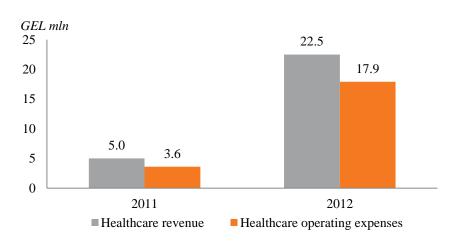
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### Insurance & healthcare

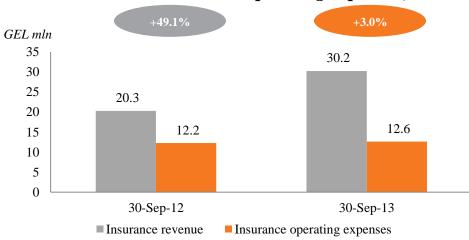
#### Net premiums earned & net claims incurred, 9M



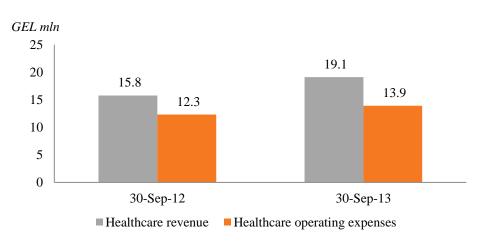
#### Healthcare revenue and costs, annual



#### Insurance revenue and operating expenses, 9M



Healthcare revenue and costs, proforma\*, 9M



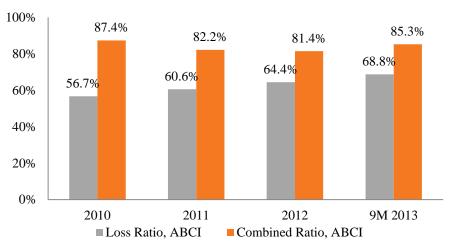
\*Due to accounting reclassification, cost of healthcare services in 9M 2013 include additional depreciation and utility expenses, which were presented in operating expenses in 2012. In the pro-forma chart, 9M 2013 has been normalised for the additional net-offs.



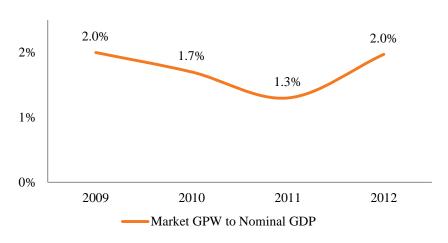
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### Insurance and Healthcare (Aldagi), cont'd

#### Loss ratio & combined ratio

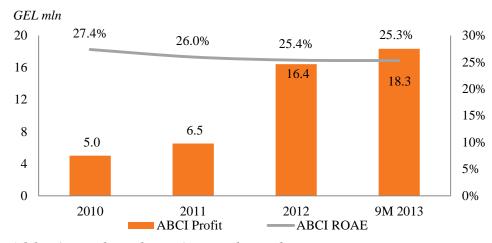


#### Market GPW to nominal GDP

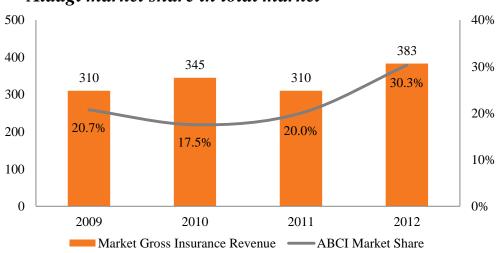


<sup>\*</sup> The sum of incurred losses and expenses divided by earned premium

#### Aldagi Profits & ROAE



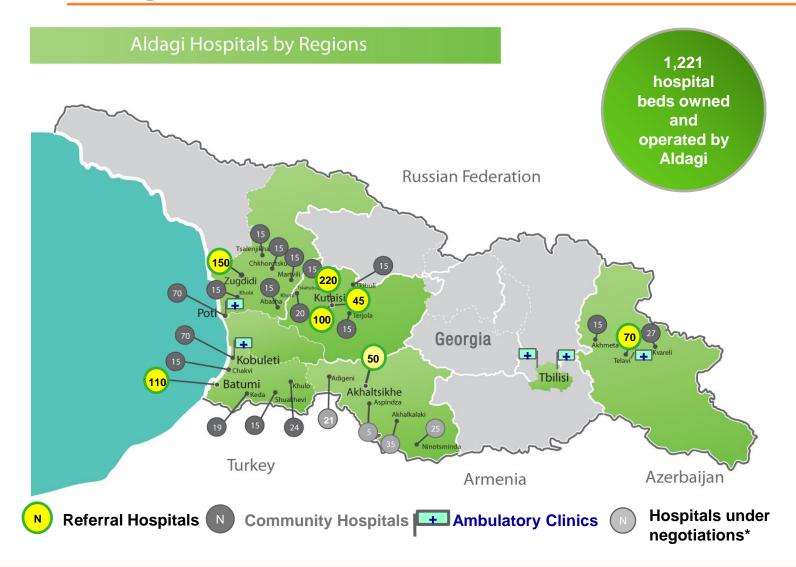
#### Aldagi market share in total market



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## Aldagi healthcare



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### How Express works

#### **Express Branch**



- Opening accounts and deposits
- Issuing loans and credit cards
- Credit card and loan repayments
- Cash deposit into accounts
- Money transfers
- Utility and other payments

#### **Express Pay**



- Credit card repayments
- Loan repayments
- Cash deposit into accounts
- Loan activation
- Utility and other payments
- Mobile top-ups
- MetroMoney top-ups



#### **Transport**



Acts as payments card in metro, buses and mini-buses

**10 Payments** 



1 Free Ride on Bus or Metro

#### **Express Merchant**







- Payments via cards and Express points
- P2P transactions between merchant and supplier
- Credit limit with 0% interest rate

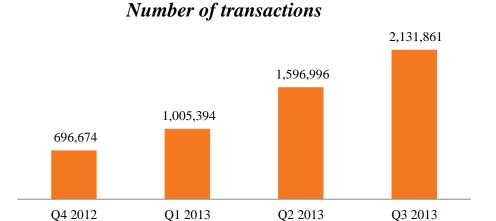


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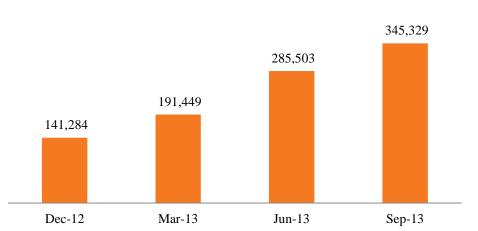
## Express Card



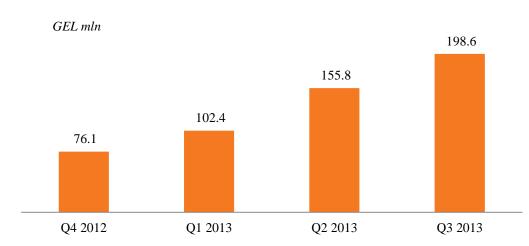
- 345K cards outstanding
- Balance of GEL 39 mln
- > 1 mln payments in transport per month
  - C. GEL 1 bn card payment and GEL 20 bn. cash payments



#### Number of cards outstanding



#### Volume of transactions





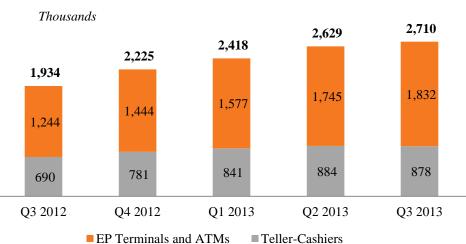
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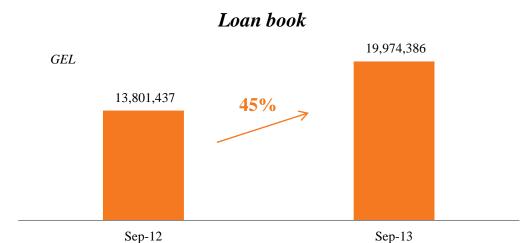
## Express Branch

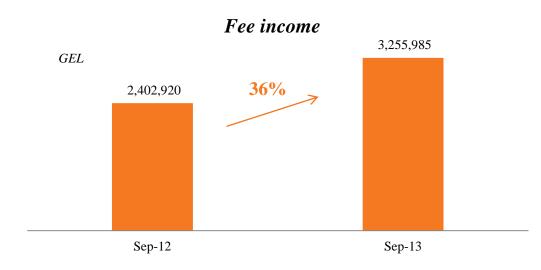


- 65 small format branches
- GEL 1 mln net profit per month
- 575K + banking transactions per month, up 51% y-o-y
- Average capex per one express branch: US\$50K

#### Number of transactions







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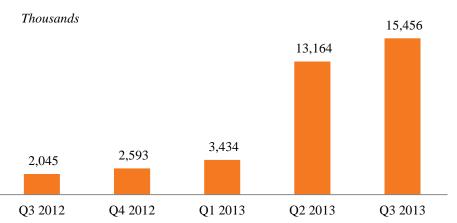
## Express Pay Terminal



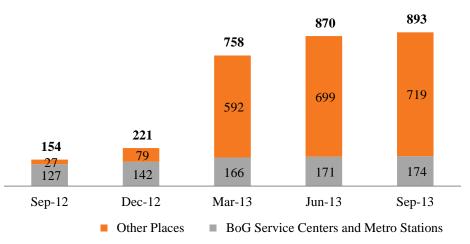
#### **№** 893 terminals

- № 87 merchants and 131 services
- GEL 50 mln monthly transactions, up 422% y-o-y
- GEL 18 mln banking transactions, up 238% y-o-y
- Cost of one Express Pay Terminal: US\$2,500

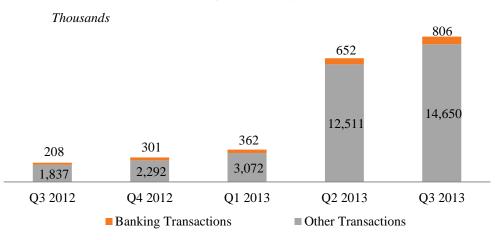
#### Number of transactions



#### Number of Express Pay Terminals



#### Number of banking transactions





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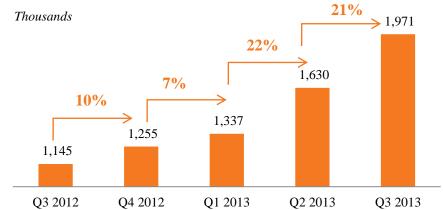
## **Express Merchant**



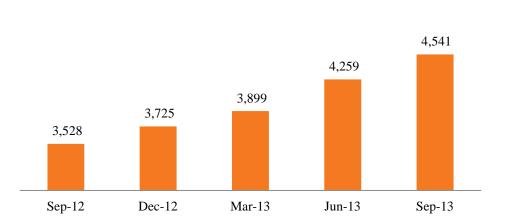
- 4.5K POS Terminals
- >50% Market Share
- Market Size 10,000 Merchants



# Number of transactions



#### Number of POS Terminals



#### Volume of transactions





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### A rise of distance channels

2,135

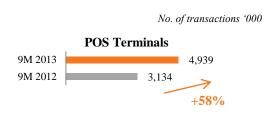
+50%

#### *Internet banking:40,000 active users*



#### POS terminals: 4.5K throughout Georgia



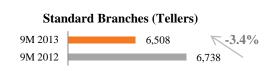


#### Mobile banking: 10,000 active users



#### Standard Branches (tellers): 134 branches

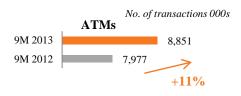




No. of transactions '000

#### ATMs: 486 throughout Georgia





#### Digital corners



- Digital corners provide free tutorials for internet and mobile banking services
- Uniquely placed to benefit from internet and mobile banking's huge upside potential

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## Analyst coverage of Bank of Georgia Holdings PLC

Citi and Bank of America Merrill Lynch initiated coverage in May 2012 and September 2012, respectively

BGEO becomes first Georgian stock to be covered by "bulge bracket" investment banks

#### **Consensus Target Price: GBP 25**

### 2013 Net Profit Consensus: GEL 201 mln

PANMURE GORDON & CO

GBP 30.00



GBP 23.00



GBP 26.62



GBP 24.00



GBP 21.50



GBP 28.00



GBP 24.50



GBP 18.25



GBP 30.00



GBP 30.00



GBP 27.00



GBP 21.55



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### 9M 2013- Income Statement

	9M 2013	9M 2012	Change
GEL thousands, unless otherwise noted	Unaudited	Unaudited	Y-O-Y
Loans to customers	389,493	374,888	3.9%
Investment securities	27,223	25,931	5.0%
Amounts due from credit institutions	6,678	13,672	-51.2%
Finance lease receivables	4,896	6,375	-23.2%
Interest income	428,290	420,866	1.8%
Amounts due to customers	(123,404)	(156,199)	-21.0%
Amounts due to credit institutions, of which:	(74,054)	(55,551)	33.3%
Interest expense	(197,458)	(211,750)	-6.7%
Net interest income before interest rate swaps	230,832	209,116	10.4%
Net loss from interest rate swaps	(303)	(1,538)	-80.3%
Net interest income	230,529	207,578	11.1%
Fee and commission income	83,906	81,251	3.3%
Fee and commission expense	(20,111)	(15,886)	26.6%
Net fee and commission income	63,795	65,365	-2.4%
Net insurance premiums earned	95,982	58,220	64.9%
Net insurance claims incurred	(60,862)	(36,340)	67.5%
Net insurance revenue	35,120	21,880	60.5%
Healthcare revenue	41,745	38,625	8.1%
Cost of healthcare services	(27,730)	(22,404)	23.8%
Net healthcare revenue	14,015	16,221	-13.6%
Net gain from trading and investment securities	2,818	2,235	26.1%
Net gain from revaluation of investment property	7,710	-	-
Net gain from foreign currencies, of which:	33,881	38,694	-12.4%
Other operating income	13,146	17,994	-26.9%
Other operating non-interest income	57,555	58,923	-2.3%
Revenue	401,014	369,967	8.4%
Salaries and other employee benefits	(99,438)	(90,173)	10.3%
General and administrative expenses	(43,222)	(51,763)	-16.5%
Depreciation and amortisation expenses	(19,889)	(21,303)	-6.6%
Other operating expenses	(2,019)	(3,947)	-48.8%
Operating expenses	(164,568)	(167,186)	-1.6%
Operating income before cost of credit risk	236,446	202,781	16.6%
Cost of credit risk	(51,803)	(28,593)	81.2%
Net operating income	184,643	174,188	6.0%
Net non-operating expenses	(6,871)	(15,445)	-55.5%
Profit before Income tax expense	177,772	158,743	12.0%
Income tax expense	(24,073)	(26,066)	-7.6%
Profit	153,699	132,677	15.8%
Attributable to:			
- shareholders of the Group	147,845	129,209	14.4%
<ul> <li>non-controlling interests</li> </ul>	5,854	3,468	68.8%
Forming and show (hosis)	4.35	3.94	10.4%
Earnings per share (basic)	4.35	3.94	10.4%
Earnings per share (diluted)	4.33	3.92	11.0%



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## Q3 2013 Income Statement

	Q3 2013	Q3 2012	Change	Q2 2013	Change
GEL thousands, unless otherwise noted	Unaudited	Unaudited	Y-O-Y	Unaudited	Q-O-Q
Loans to customers	129,445	129,923	-0.4%	130,589	-0.9%
Investment securities	9,581	8,125	17.9%	9,634	-0.6%
Amounts due from credit institutions	1,733	4,049	-57.2%	2,330	-25.6%
Finance lease receivables	1,688	2,241	-24.7%	1,709	-1.2%
Interest income	142,447	144,338	-1.3%	144,262	-1.3%
Amounts due to customers	(37,866)	(52,435)	-27.8%	(41,620)	-9.0%
Amounts due to credit institutions, of which:	(24,429)	(21,502)	13.6%	(24,636)	-0.8%
Interest expense	(62,294)	(73,937)	-15.7%	(66,255)	-6.0%
Net interest income before interest rate swaps	80,153	70,401	13.9%	78,007	2.8%
Net loss from interest rate swaps	(118)	(485)	-75.7%	(109)	8.3%
Net interest income	80,035	69,916	14.5%	77,898	2.7%
Fee and commission income	29,008	29,773	-2.6%	28,337	2.4%
Fee and commission expense	(7,489)	(5,942)	26.0%	(6,558)	14.2%
Net fee and commission income	21,519	23,831	-9.7%	21,779	-1.2%
Net insurance premiums earned	31,693	25,837	22.7%	32,545	-2.6%
Net insurance claims incurred	(19,297)	(15,915)	21.3%	(21,547)	-10.4%
Net insurance revenue	12,396	9,922	24.9%	10,998	12.7%
Healthcare revenue	14,256	16,038	-11.1%	14,419	-1.1%
Cost of healthcare services	(9,232)	(9,013)	2.4%	(9,319)	-0.9%
Net healthcare revenue	5,024	7,025	-28.5%	5,100	-1.5%
Net gain from trading and investment securities	228	1,282	-82.2%	1,306	-82.5%
Net gain from revaluation of investment property	2,868	-	-	4,842	-40.8%
Net gain from foreign currencies, of which:	12,203	12,502	-2.4%	12,225	-0.2%
Other operating income	4,065	6,503	-37.5%	5,552	-26.8%
Other operating non-interest income	19,364	20,287	-4.5%	23,925	-19.1%
Revenue	138,338	130,981	5.6%	139,700	-1.0%
Salaries and other employee benefits	(34,361)	(32,340)	6.2%	(32,575)	5.5%
General and administrative expenses	(13,458)	(18,002)	-25.2%	(15,707)	-14.3%
Depreciation and amortisation expenses	(6,550)	(7,384)	-11.3%	(6,747)	-2.9%
Other operating expenses	(579)	(388)	49.2%	(711)	-18.6%
Operating expenses	(54,948)	(58,114)	-5.4%	(55,740)	-1.4%
Operating income before cost of credit risk	83,390	72,867	14.4%	83,960	-0.7%
Cost of credit risk	(15,540)	(14,645)	6.1%	(18,984)	-18.1%
Net operating income	67,850	58,222	16.5%	64,976	4.4%
Net non-operating expenses	(1,419)	(3,051)	-53.5%	(4,089)	-65.3%
Profit before Income tax expense	66,431	55,171	20.4%	60,887	9.1%
Income tax expense	(7,834)	(8,528)	-8.1%	(7,782)	0.7%
Profit	58,597	46,643	25.6%	53,105	10.3%
Attributable to:					
<ul> <li>shareholders of the Group</li> </ul>	56,110	44,994	24.7%	51,138	9.7%
- non-controlling interests	2,487	1,649	50.8%	1,967	26.4%
Ü					
Earnings per share (basic)	1.65	1.35	22.2%	1.51	9.3%
Earnings per share (diluted)	1.65	1.35	22.2%	1.51	9.3%
÷ * '					



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## 30 September 2013 – Balance Sheet

	Sep-13	Sep-12	Change	Jun-13	Change
GEL thousands, unless otherwise noted	Unaudited	Unaudited	Y-O-Y	Unaudited	Q-O-Q
Cash and cash equivalents	687,396	666,896	3.1%	547,404	25.6%
Amounts due from credit institutions	324,825	487,275	-33.3%	326,537	-0.5%
Investment securities	567,598	375,853	51.0%	644,237	-11.9%
Loans to customers and finance lease receivables	3,283,508	3,063,390	7.2%	3,122,916	5.1%
Investments in associates	-	3,020	-100.0%	-	-
Investment property	163,092	149,904	8.8%	169,722	-3.9%
Property and equipment	455,089	412,487	10.3%	447,205	1.8%
Goodwill	45,657	45,463	0.4%	45,657	0.0%
Intangible assets	24,540	20,667	18.7%	24,039	2.1%
Income tax assets	26,542	23,883	11.1%	15,941	66.5%
Prepayments	27,986	47,748	-41.4%	30,205	-7.3%
Other assets	348,114	233,931	48.8%	297,831	16.9%
Total assets	5,954,347	5,530,517	7.7%	5,671,694	5.0%
Amounts due to customers, of which:	2,862,512	2,795,794	2.4%	2,850,234	0.4%
Client deposits	2,850,000	2,688,540	6.0%	2,838,153	0.4%
Promissory notes	12,512	107,254	-88.3%	12,081	3.6%
Amounts due to credit institutions	1,636,263	1,454,045	12.5%	1,475,686	10.9%
Income tax liabilities	69,355	61,646	12.5%	57,411	20.8%
Provisions	407	603	-32.5%	483	-15.7%
Other liabilities	214,874	210,481	2.1%	184,975	16.2%
Total liabilities	4,783,411	4,522,569	5.8%	4,568,789	4.7%
Share capital	961	965	-0.4%	903	6.4%
Additional paid-in capital	24,496	=	-	19,645	24.7%
Treasury shares	(53)	(68)	-22.1%	(50)	6.0%
Other reserves	10,177	15,980	-36.3%	39,209	-74.0%
Retained earnings	1,078,645	945,006	14.1%	988,885	9.1%
Non-controlling interests	56,710	46,065	23.1%	54,313	4.4%
Total equity	1,170,936	1,007,948	16.2%	1,102,905	6.2%
Total liabilities and equity	5,954,347	5,530,517	7.7%	5,671,694	5.0%
Book value per share	32.83	28.81	14.0%	30.90	6.2%



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## Aldagi BCI Income Statement

	Sep-13	Sep-12	Change Y-O-Y		
Gross premiums written (GPW)	119,871	105,169	14.0%		
Gross premiums earned	108,280	73,240	47.8%		
Net insurance premiums earned	97,827	59,835	63.5%		
Net insurance claims incurred	(60,862)	(36,341)	67.5%		
Net insurance revenue	36,965	23,494	57.3%		
Healthcare revenue	41,745	38,625	8.1%		
Cost of healthcare services	(27,730)	(22,404)	23.8%		
Net healthcare revenue	14,015	16,221	-13.6%		
Net interest expense and other	(6,696)	(2,339)	186.3%		
Revenue	44,284	37,376	18.5%		
Operating expenses	(21,419)	(24,536)	-12.7%		
Operating income before cost of credit risk	22,865	12,840	78.1%		
Cost of credit risk	(1,464)	(1,096)	33.6%		
Profit before Income tax expense	21,401	11,744	82.2%		
Income tax expense	(3,069)	(1,728)	77.6%		
Profit	18,332	10,016	83.0%		
			GI.		GI.
	02.2012	02 2012	Change	02 2012	Change
	Q3 2013	Q3 2012	Y-O-Y	Q2 2013	Q-O-Q
Gross premiums written (GPW)	55,283	56,340	-1.9%	26,761	106.6%
Gross premiums earned	35,731	31,700	12.7%	36,338	-1.7%
Net insurance premiums earned	32,271	26,448	22.0%	33,042	-2.3%
Net insurance claims incurred	(19,297)	(15,915)	21.3%	(21,547)	-10.4%
Net insurance revenue	12,974	10,533	23.2%	11,495	12.9%
Healthcare revenue	14,256	16,038	-11.1%	14,419	-1.1%
Cost of healthcare services	(9,232)	(9,013)	2.4%	(9,319)	-0.9%
Net healthcare revenue	5,024	7,025	-28.5%	5,100	-1.5%
Net interest expense and other	(2,983)	(1,939)	53.8%	(1,724)	73.0%
Revenue	15,015	15,619	-3.9%	14,871	1.0%
Operating expenses	(6,976)	(10,701)	-34.8%	(7,060)	-1.2%
Operating income before cost of credit risk	8,039	4,918	63.5%	7,811	2.9%
Cost of credit risk	(44)	(859)	-94.9%	(561)	-92.2%
Profit before income tax expense	7,996	4,059	97.0%	7,250	10.3%
Income tax expense	(1,111)	(576)	92.9%	(1,031)	7.8%
Profit	6,885	3,483	97.7%	6,219	10.7%
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## **Key Ratios**

KEY RATIOS	Sep-13	Sep-12
Profitability		
ROAA, Annualised <sup>1</sup>	3.6%	3.6%
ROAE, Annualised <sup>2</sup>	18.6%	19.4%
Net Interest Margin, Annualised <sup>3</sup>	7.7%	7.8%
Loan Yield, Annualised <sup>4</sup>	16.4%	17.6%
Cost of Funds, Annualised <sup>5</sup>	6.2%	7.5%
Cost of Client Deposits, annualised	5.8%	7.5%
Cost of Amounts Due to Credit Institutions, annualised	6.7%	7.6%
Operating Leverage, Y-O-Y <sup>6</sup>	10.0%	9.3%
Efficiency	10.070	7.570
Cost / Income <sup>7</sup>	41.0%	45.2%
Liquidity	11.070	13.270
NBG Liquidity Ratio <sup>8</sup>	37.5%	42.0%
Liquid Assets To Total Liabilities <sup>9</sup>	33.1%	33.8%
Net Loans To Customer Funds	114.7%	109.6%
Net Loans To Customer Funds + DFIs	96.1%	90.8%
Leverage (Times) <sup>10</sup>	4.1	4.5
Asset Quality:		1.12
NPLs (in GEL)	143,663	102,719
NPLs To Gross Loans To Clients	4.2%	3.2%
NPL Coverage Ratio <sup>11</sup>	86.2%	105.2%
Cost of Risk, Annualised <sup>12</sup>	1.5%	1.2%
Capital Adequacy:	1.570	1.2/0
BIS Tier I Capital Adequacy Ratio, Consolidated <sup>13</sup>	23.7%	20.3%
BIS Total Capital Adequacy Ratio, Consolidated <sup>14</sup>	28.6%	25.8%
NBG Tier I Capital Adequacy Ratio Consolidated	15.4%	13.4%
NBG Total Capital Adequacy Ratio 16	16.6%	15.9%
Per Share Values:	10.0%	13.970
Basic EPS (GEL) <sup>17</sup>	4.35	3.94
Diluted EPS (GEL)	4.35	3.92
Book Value Per Share (GEL)	32.83	28.81
Ordinary Shares Outstanding - Weighted Average, Basic <sup>19</sup>	33,998,855	32,830,379
Ordinary Shares Outstanding - Weighted Average, Diluted <sup>20</sup>	33,998,855	33,241,639
Ordinary Shares Outstanding - Weighted Average, Diluted Ordinary Shares Outstanding - Period End, Basic	33,936,007	33,388,904
Treasury Shares Outstanding - Period End,	(1,973,376)	(2,520,479)
Selected Operating Data:	(1,573,370)	(2,320,479)
Full Time Employees, Group, Of Which:	11,571	10,537
- Full Time Employees, Group, Or Winch:	3,662	3,635
- Full Time Employees, Aldagi BCI Insurance	598	509
- Full Time Employees, Aldagi BCI Healthcare	6,105	5,328
- Full Time Employees, Aldagi BCT HeathCare	388	309
- Full Time Employees, Other	818	756
Total Assets Per FTE, BOG Stand-Alone (in GEL thousands)	1.626	1,521
Number Of Active Branches, Of Which:	199	187
- Flagship Branches	34	34
- Flagship Branches - Standard Branches	100	95
- Standard Branches - Express Branches (including Metro)	65	58
Number Of ATMs	486	468
Number Of Cards Outstanding, Of Which:	926,646	896,234
- Debit cards	809,843	766,132
- Credit cards	116,803	130,102
Number Of POS Terminals	4,541	3,528
Aldagi Ratios:		
e	7.20	E 50/
ROAA, Annualised ROAE. Annualised	7.3% 25.3%	5.5% 21.7%
Loss Ratio	68.8%	64.3%
Combined Ratio	85.3%	88.3%



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## **Q3 2013 - Key Ratios**

KEY RATIOS	Q3 2013	Q3 2012	Q2 2013
Profitability			
ROAA, Annualised <sup>1</sup>	4.0%	3.4%	3.8%
ROAE, Annualised <sup>2</sup>	20.6%	19.2%	19.3%
Net Interest Margin, Annualised <sup>3</sup>	7.7%	7.3%	7.9%
Loan Yield, Annualised <sup>4</sup>	15.7%	17.0%	16.9%
Cost of Funds, Annualised <sup>5</sup>	5.6%	7.1%	6.2%
Cost of Client Deposits, annualised	5.2%	7.1%	5.9%
Cost of Amounts Due to Credit Institutions, annualised	6.4%	6.7%	6.9%
Operating Leverage, Y-O-Y <sup>6</sup>	11.1%	14.8%	13.3%
Efficiency			
Cost / Income <sup>7</sup>	39.7%	44.4%	39.9%
Liquidity			
NBG Liquidity Ratio <sup>8</sup>	37.5%	42.0%	44.8%
Liquid Assets To Total Liabilities9	33.1%	33.8%	33.3%
Net Loans To Customer Funds	114.7%	109.6%	109.6%
Net Loans To Customer Funds + DFIs	96.1%	90.8%	90.0%
Leverage (Times) <sup>10</sup>	4.1	4.5	4.1
Asset Quality:	142.662	102.710	121.060
NPLs (in GEL)	143,663	102,719	131,960
NPLs To Gross Loans To Clients	4.2%	3.2%	4.1%
NPL Coverage Ratio <sup>11</sup> Cost of Risk, Annualised <sup>12</sup>	86.2% 1.6%	105.2% 1.6%	89.1% 1.5%
Capital Adequacy:	1.070	1.0%	1.3%
BIS Tier I Capital Adequacy Ratio, Consolidated <sup>13</sup>	23.7%	20.3%	22.9%
BIS Total Capital Adequacy Ratio, Consolidated 14	28.6%	25.8%	27.8%
NBG Tier I Capital Adequacy Ratio 15	15.4%	13.4%	15.4%
NBG Total Capital Adequacy Ratio <sup>16</sup>	16.6%	15.9%	16.3%
Per Share Values:	10.070	13.770	10.570
Basic EPS (GEL) <sup>17</sup>	1.65	1.35	1.51
Diluted EPS (GEL)	1.65	1.35	1.51
Book Value Per Share (GEL), Basic <sup>18</sup>	32.83	28.81	30.90
Book Value Per Share (GEL), Diluted	31.03	26.79	29.20
Ordinary Shares Outstanding - Weighted Average, Basic 19	33,936,007	33,350,984	33,829,260
Ordinary Shares Outstanding - Weighted Average, Diluted <sup>20</sup>	33,936,007	33,350,984	33,829,260
Ordinary Shares Outstanding - Period End, Basic	33,936,007	33,388,904	33,936,007
Treasury Shares Outstanding - Period End	(1,973,376)	(2,520,479)	(1,973,376)
Selected Operating Data:			
Full Time Employees, Group, Of Which:	11,571	10,537	11,507
- Full Time Employees, BOG Stand-Alone	3,662	3,635	3,692
- Full Time Employees, Aldagi BCI Insurance	598	509	617
- Full Time Employees, Aldagi BCI Healthcare	6,105	5,328	6,027
- Full Time Employees, BNB	388	309	365
- Full Time Employees, Other	818	756	806
Total Assets Per FTE, BOG Stand-Alone (in GEL thousands)	1,626	1,521	1,536
Number Of Active Branches, Of Which:	199	187	197
- Flagship Branches	34	34	34
- Standard Branches	100	95	100
- Express Branches (including Metro)	65	58	63
Number Of ATMs	486	468 896,234	481 909,309
Number Of Cards Outstanding, Of Which: - Debit cards	926,646 809,843	766,132	797,492
- Credit cards		130,102	111.817
- Credit cards Number Of POS Terminals	116,803 4,541	3,528	4,259
Aldagi Ratios:	4,341	3,328	4,239
ROAA, Annualised	8.2%	4.3%	7.4%
ROAE, Annualised	8.2% 27.1%	4.3% 16.3%	24.9%
Loss Ratio	66.0%	64.9%	71.5%
Combined Ratio	83.4%	82.0%	85.8%
Comonica Ratio	03.4%	62.070	0.0%



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### Notes to Key Ratios

#### NOTES TO KEY RATIOS

- 1 Return On Average Total Assets (ROAA) equals Profit for the period divided by monthly Average Total Assets for the same period;
- 2 Return On Average Total Equity (ROAE) equals Profit for the period attributable to shareholders of the Bank divided by monthly Average Equity attributable to shareholders of the Bank for the same period;
- 3 Net Interest Margin equals Net Interest Income of the period (adjusted for the gains or losses from revaluation of interest rate swaps) divided by monthly Average Interest Earning Assets Excluding Cash for the same period; Interest Earning Assets Excluding Cash include: Amounts Due From Credit Institutions. Debt Investment and Trading Securities and Net Loans To Customers And Net Finance Lease Receivables:
- 4 Loan Yield equals Interest Income From Loans To Customers And Finance Lease Receivables divided by monthly Average Gross Loans To Customers And Finance Lease Receivables;
- 5 Cost Of Funds equals Interest Expense of the period (adjusted for the gains or losses from revaluation of interest rate swaps) divided by monthly Average Interest Bearing Liabilities; Interest Bearing Liabilities Include: Amounts Due To Credit Institutions and Amounts Due To Customers:
- 6 Operating Leverage equals percentage change in Revenue less percentage change in Operating expenses;
- 7 Cost / Income Ratio equals Operating expenses divided by Revenue;
- 8 Average liquid assets during the month (as defined by NBG) divided by selected average liabilities and selected average off-balance sheet commitments (both as defined by NBG);
- 9 Liquid Assets include: Cash And Cash Equivalents, Amounts Due From Credit Institutions, Investment Securities and Trading Securities;
- 10 Net loans divided by Customer Funds and Amounts Owned to Developmental Financial Institutions
- 11Leverage (Times) equals Total Liabilities divided by Total Equity;
- 12 NPL Coverage Ratio equals Allowance For Impairment Of Loans And Finance Lease Receivables divided by NPLs;
- 13 Cost Of Risk equals Impairment Charge for Loans To Customers And Finance Lease Receivables for the period divided by monthly average Gross Loans To Customers And Finance Lease Receivables over the same period;
- 14 NPL Coverage Ratio equals Allowance For Impairment Of Loans And Finance Lease Receivables divided by NPLs (Discounted value of collateral is added back to allowance for impairment);
- 15 BIS Tier I Capital Adequacy Ratio equals Tier I Capital divided by Risk Weighted Assets, both calculated in accordance with the requirements of Basel Accord I;
- 16 BIS Total Capital Adequacy Ratio equals Total Capital divided by Risk Weighted Assets, both calculated in accordance with the requirements of Basel Accord I;
- 17 NBG Tier I Capital Adequacy Ratio equals Tier I Capital divided by Risk Weighted Assets, both calculated in accordance with the requirements the National Bank of Georgia;
- 18 NBG Total Capital Adequacy Ratio equals Total Capital divided by Risk Weighted Assets, both calculated in accordance with the requirements of the National Bank of Georgia;
- 19 Basic EPS equals Profit for the period attributable to shareholders of the Bank divided by the weighted average number of outstanding ordinary shares, net of treasury shares over the same period;
- 20 Book Value per share equals Total Equity attributable to shareholders of the Bank divided by Net Ordinary Shares Outstanding at period end; Net Ordinary Shares Outstanding equals total number of Ordinary Shares Outstanding at period end less number of Treasury Shares at period end;
- 21 Weighted average number of ordinary shares equal average of monthly outstanding number of shares less monthly outstanding number of treasury shares;
- 22 Weighted average number of diluted ordinary shares equals weighted average number of ordinary shares plus weighted average number of dilutive shares during the same period;
- 23 Number of outstanding ordinary shares at period end;
- 24 Number of outstanding ordinary shares at period end less number of treasury shares;
- 25 Average Interest Earning Assets are calculated on a monthly basis; Interest Earning Assets Excluding Cash include: Amounts Due From Credit Institutions, Debt Investment and Trading Securities and Net Loans To Customers And Net Finance Lease Receivables;
- 26 Recurring Earning Power equals Operating Income Before Cost of Credit Risk for the period divided by monthly average Total Assets of the same period;
- 27 Reserve For Loan Losses To Gross Loans equals Allowance For Impairment Of Loans To Customers And Finance Lease Receivables divided by Gross Loans And Finance Lease Receivables;
- 28 Loss ratio is defined as net insurance claims incurred divided by net insurance premiums earned;
- 29 Combined ratio is sum of net insurance claims incurred and operating expenses divided by net insurance premiums earned.



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### Forward Looking Statements

This presentation contains forward-looking statements that are based on current beliefs or expectations, as well as assumptions about future events. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements often use words such as anticipate, target, expect, estimate, intend, plan, goal, believe, will, may, should, would, could or other words of similar meaning. Undue reliance should not be placed on any such statements because, by their very nature, they are subject to known and unknown risks and uncertainties and can be affected by other factors that could cause actual results, and JSC Bank of Georgia and/or the Bank of Georgia Holdings' plans and objectives, to differ materially from those expressed or implied in the forward-looking statements.

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